



Editor, Patsy Whitehead, CCC  
Featured above: Nolin RECC Dispatcher  
Bobby Ash, 30 years of service

## Comments from the President and CEO

# Our History, Our Future

## *Looking back provides the path forward*

As the nation's 30,000 cooperatives celebrate National Co-op Month this October, it is a great time to take a look back—and a look forward.

Take the history of your electric co-op. Nolin RECC was founded when neighbors worked together to bring electricity to our rural community. Big investor-owned power companies thought they couldn't generate enough profit so they bypassed rural areas. Back then, there were frequent meetings among neighbors to discuss the formation of the cooperative. Once established, annual meetings were the "must attend" event of the year. The co-op—on behalf of the member-owners—committed to provide the community with electricity.

Fast forward to today—and tomorrow. Nolin currently serves over 34,000 members. Our service area reaches across 3,000 miles of line, and we employ 97 people.

We understand the spirit that helped create this co-op must be continually nurtured. While times and technology will continue to change, our commitment to you will not.

Although we started out to provide electricity, our impact (with your support) has grown.

As we continue to look toward the future, you can be confident that Nolin will commit to explore new ways to help our members and our community.

Over the years, as we've listened to you and your fellow co-op member-owners, we know that we have to keep pace as technology and consumer tastes evolve. As always, we welcome your participation as we plan for the future.



**Mickey Miller**  
President & CEO



**Free LED Light Bulb**  
Clip coupon from October Nolin News  
One coupon per member please!

COOPERATIVES ARE:  
VOLUNTARY • DEMOCRATIC • EQUITABLE • INDEPENDENT • INFORMATIVE • COLLABORATIVE • COMMUNITY

Clip the coupon on page 32C and present it to the Elizabethtown or Radcliff office to receive your FREE LED light bulb. This is our special gift to you in honor of National Co-op Month!



# Every Second Counts in a Fire

*Fire Prevention Week is October 8–14, 2017*

In a fire, seconds count. Seconds can mean the difference between escaping safely from a fire or having lives end in tragedy.

That's why this year's Fire Prevention Week theme, "Every Second Counts: Plan 2 Ways Out!" is so important. It reinforces why everyone needs to have an escape plan.

Here are some important safety tips on safely escaping a fire:

- ▶ Draw a map of your home with all members of your household, marking two exits from each room and a path to the outside from each exit.
- ▶ Practice your home fire drill twice a year. Conduct one at night and one during the day with everyone in your home, and practice using different ways out.
- ▶ Teach children how to escape on their own in case you can't help them.
- ▶ Make sure the number of your home is clearly marked and easy for the fire department to find.
- ▶ Close doors behind you as you leave—this may slow the spread of smoke, heat, and fire.
- ▶ Once you get outside, stay outside. Never go back inside a burning building.

## The 5 most common causes of electrical fires

1. Faulty outlets, appliances
2. Light fixtures
3. Extension cords
4. Space heaters
5. Wiring



## Handful of Change Makes a Big Difference

Recognize any of the people in this photo? Although you may not know them, they all recognize the power of people coming together to make a big difference in the community. That difference comes from members who participate in Nolin's Operation Round-Up (ORU).

ORU is unique to Nolin RECC—the voluntary program offers members the opportunity to round up their electric bills to the next dollar, with the extra change dedicated to charitable causes and community projects. Since implementing ORU in June 2006, nearly \$175,000 has been donated to projects/agencies in our communities.

Participation in ORU is easy. There is a place on the back of your electric bill that allows you to sign up for the program, or you can call the office at (270) 765-6153.



The most recent ORU contributions were presented at the Nolin RECC annual meeting June 23 at John Hardin High School. Altogether, \$14,660 was awarded to John Hardin High School Softball Boosters, Hardin County Special Olympics, City of Radcliff Parks & Recreation Department, and West Hardin Middle School.

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# Let Your Light Shine for Co-op Month!

## CO-OPS COMMIT To Members

Get ready to celebrate National Co-op Month with a FREE LED 60-watt equivalent light bulb from Nolin RECC. This is our way of shining the spotlight on each and every co-op member!

This year as we mark our 79th year of service, we will once again celebrate Co-op Month and present you with a little gift from your friends at Nolin.

Clip the coupon below and present it to Nolin to claim your LED. You must have the original coupon as no copies will be accepted. Supplies are limited to one bulb per member. You can redeem the coupon at the Radcliff or Elizabethtown office. If you prefer, use our convenient drive-thru windows—just give the coupon below to the cashier.

**Let your light shine for Co-op Month by using energy-efficient lighting compliments of Nolin RECC, your Touchstone Energy Cooperative!**



The Nolin cashiers are anxious to give you a FREE LED light bulb in exchange for your coupon at the bottom of this page. Radcliff cashiers above: Sharon Struwe, Tammy Taylor, and Katrina Clark. E-town cashiers below: Yvonne Thompson, Tammy Thomas, Miranda Hagerdash.



## LEDs Light Up Your Life

Celebrate National Co-op Month with a FREE 60-watt equivalent LED light bulb compliments of Nolin RECC.

Members must present this original coupon to receive a FREE LED (*copies of coupon will NOT be accepted*). Supplies are limited to one LED bulb per member.

Coupons may be redeemed at the cashier window at the Radcliff or Elizabethtown office or at the drive-thru windows.

*Coupon good thru October 1 – November 10, 2017*

**NOLIN**  
Rural Electric Cooperative  
A Touchstone Energy® Cooperative 



*Light up National Co-op Month the energy efficient way!*

# We Need YOU for Nolin RECC's Member Advisory Council

The Member Advisory Council (MAC) is made up of interested Nolin members from throughout the service area. Are you willing to give the management and directors of Nolin your ideas and opinions about how the cooperative can best serve the members? Are you willing to help your cooperative better understand the needs of the membership? Are you willing to attend at least two evening meetings per year to learn more about your cooperative's operations?

If you are interested in helping your cooperative and serving on the Member Advisory Council, please complete the form below and mail it to: Member Services Department, Nolin RECC, 411 Ring Road, Elizabethtown, KY 42701-6767, or call (270) 765-6153. The next meeting will be October 26, 2017.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_ Acct. No. \_\_\_\_\_

Why do you want to be a member of the Advisory Council? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Nolin RECC board chair David Brown, at left, shares a laugh with co-op member Joel Dixon at a recent Member Advisory Council meeting.

## Manage your account

SmartHub provides you with a secure way to manage your electric bill online. You can also make payments, report a service interruption, and compare monthly and yearly electricity usage. Visit [www.nolinrecc.com](http://www.nolinrecc.com) and click on SmartHub.



## New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. **Congratulations to our latest winner, Andrea R. Wheeler, of Radcliff.**

## We've Got Your Number! \$25

**WIN \$25 Worth of FREE Electricity**

*Nolin News* features a contest called "We've Got Your Number." Hidden inside this issue are two randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News*!

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### HOW TO REACH NOLIN RECC

#### ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767  
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 765-6153

#### RADCLIFF OFFICE

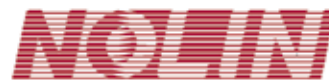
101 West Lincoln Trail Blvd., Radcliff, KY 40160  
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 351-2199  
(Office closed from 12:30-1:30 daily)

**TOLL-FREE BUSINESS CALLS — 1-888-637-4247**  
**PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359**  
**FOR EMERGENCIES — (270) 765-6153**

Website: [www.nolinrecc.com](http://www.nolinrecc.com)  
email: [comments@nolinrecc.com](mailto:comments@nolinrecc.com)

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