



**Editor, Patsy Whitehead, CCC**  
Featured above: Nolin RECC Vice President Marketing & Member Services, Rick Ryan, 30 years of service

Comments from the President and CEO

## Plugging in to electric vehicles



SHUTTERSTOCK

**Battery source.** A plug-in hybrid runs on a battery supplemented by a gas engine, and the battery charges by plugging into an electric power source. The all-electric vehicle only uses a rechargeable battery as its power source.

### They offer

**significant savings.** Most consumers are drawn to the EV because of its lower fuel cost. Compared to a similar gas-powered model, the typical all-electric vehicle saves about 75 percent on annual fuel costs, research indicates. At current gas prices, that is typically a savings of about \$1,200 each year.

All-electric cars also offer lower maintenance costs since they require no oil changes.

**You have many choices.** EVs are available in almost all vehicle categories. Some are the top-rated vehicle in their automotive class, according to

*Consumer Reports.* Prices start as low as \$20,000 on popular models. Some new electric vehicles qualify for a federal tax credit of up to \$7,500.

Whether it's a vehicle powered by electricity or gasoline, we all like to check out what's under the hood before buying. Our power provider, East Kentucky Power, has purchased a Chevy Bolt and Chevy Volt to learn more about EVs.

So that you can get a closer look, one of these EVs will be on display at Nolin's annual meeting on June 22 at John Hardin High School. I invite you to come learn more about these cars. If an EV is in your future, we want to help you make an informed decision.

There was a time when most of us regarded the idea of driving an electric car to be about as likely as traveling in George Jetson's flying saucer. But no more.

The era of the electric vehicle (EV) has arrived.

A decrease in prices, improved technology and longer driving ranges are just a few of the reasons Nolin members and others are taking a closer look at EVs. In addition to the superior environmental benefits most know about, here are some important points to think about if you're considering an EV:



**Nolin RECC is a not-for-profit organization that exists to improve the lives of those we serve. This July, Nolin will celebrate 80 years of service to its members and the community. Our goal and commitment to you is to continue to exceed your expectations for the next 80 years and beyond!**



Mickey Miller  
President & CEO

# Know how to shut off your electricity

If you have a gas or plumbing leak, you might need to shut off your home's electricity as well as the gas and water.

You can turn the electricity off inside your circuit breaker panel or fuse box. You would usually do this only in an extreme emergency.

Before you're faced with an emergency, locate your box. It might be in a utility closet, garage or the basement. It's a metal box full of switches or fuses.

If your box is full of switches, they control your home's electrical circuits. To turn your electricity off, turn all of the switches to the "off" position, and then switch off the main switch at the top.

## TWO CAUTIONS:

- If your floor is flooded or if the electrical panel is wet, do not touch the panel.
- If you see exposed wires inside the box, do not touch them. In both cases, call an electrician to handle this dangerous task.

Don't flip the main switch except during an emergency. If you're having a problem with electricity in a particular room or with one appliance, you can flip the switch that powers just that area. Often, you'll find that the individual switch is "off," and you can solve the problem by turning it back on.



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## Two deadlines approaching for high school students

**Attention high school juniors and seniors...** don't let these deadlines pass without taking the opportunity to apply.

**High school juniors:** Washington Youth Tour application deadline is March 12

**High school seniors:** Scholarship applications must be postmarked by April 1

**You can find both of these applications online at [www.nolinrecc.com](http://www.nolinrecc.com).**

## Calling all heroes from World War II

We're looking for World War II veterans to join the September 22 Touchstone Energy Honor Flight. If you or someone you know is a veteran of WWII and has never visited the war memorials in Washington, D.C., please call us today at (270) 765-6153 ext. 3310 and register for this remarkable trip.

Nolin will select two veterans and their guardians for this all-expense-paid, one-day journey back in time. Registration deadline is April 20, 2018.



WWII Veteran Harold Lewis and his grandson, Kyle Lewis, participated in the 2017 Touchstone Energy Honor Flight as guests of Nolin RECC. Photo: Tim Webb

# A humble acceptance

Story and photo by Patsy Whitehead

Making people feel special is one of the things Nolin RECC Customer Service Representative Jennifer Pyles does best. It's the extra care and concern she extends to co-op members, co-workers, her community and countless others that earned Jennifer the 2017 Gene Yates Cooperative Spirit Award.

Co-workers nominated Jennifer for this distinguished award, which signifies community commitment as well as outstanding humanitarian qualities like integrity and compassion.

During her 12-year career at Nolin, Jennifer has earned the respect of her peers as being a hard worker and a leader in organizing events for the benefit of her co-workers and others.

Her excellent organizational skills allow Jennifer to help many in her church family at Stithton Baptist in Radcliff. As Women's Ministry chair, she coordinates several annual events including Operation Christmas Child. This project kicks off with "Christmas in July" as church members and others begin to make donations. "Stithton serves as a collection center for other churches in northern Hardin County to drop off Christmas boxes," says Jennifer. "In October, adults supervise children in packing the Christmas boxes with donated clothing, school supplies, personal hygiene items and toys. Once all the boxes are packed, they are shipped to impoverished countries."

Jennifer is also involved in a program that provides supplies to expectant mothers. The Stithton Women's Ministry hosts a baby shower for Clarity Solutions, a pregnancy care center, to distribute items as needed.

Her list of church-related activities



continues to grow as Jennifer describes organizing a ladies retreat in March and volunteering in the children's nursery. During the extreme cold months, the Women's Ministry team helps to prepare and pack lunches for homeless individuals who sleep at Stithton Baptist one evening a week through a program called Room in the Inn.

It's clear to see why she was recognized with Nolin's prestigious award. But Jennifer is quick to say the attention is not necessary. "This award is a true honor, but I don't think I need to be recognized for anything I do to help others," Jennifer says modestly. "I'm a giver not a receiver. I love to help other people, and I like the satisfaction it brings to them more so than to myself."

A short conversation with Jennifer reveals her strong Christian faith

and her desire to help others who may need a hand up. She is a cancer survivor and attributes her continued good health to her faith. "I give all the glory to God," explains Jennifer. "When I was diagnosed with cervical cancer at 29, my son Cord was just 6 years old. At that time, I didn't know if I would live long enough to see any grandchildren. And now here I am today, married 32 years to my wonderful husband Brett, and expecting my first grandchild in April. I can't wait to be a Nana. I know God is taking care of me."

While Jennifer will firmly say she doesn't feel as though she should receive any special attention for her deeds, her co-workers thought different and recognized her with the Gene Yates Cooperative Spirit Award because she is special.

**The Gene Yates Cooperative Spirit Award** was created in 1999 and was named after long-time Nolin RECC employee Gene Yates, who served the members of the co-op for 40 years and continues to volunteer in his community.

## Employee Appreciation

Nolin pays tribute to the following employees who were recently recognized with service awards. These individuals represent 390 years of combined service to Nolin and its members. As co-op employees, these folks dedicate themselves to the Touchstone Energy philosophy by meeting high standards of integrity, accountability, innovation and commitment to community. We appreciate all co-op employees and thank them for their loyal service to co-op members.

Nolin also recognizes Board Director Lawrence Ireland for his 30 years of service.



### Manage your account

SmartHub provides you with a secure way to manage your electric bill online. You can also make payments, report a service interruption, and compare monthly and yearly electricity usage. Visit [www.nolinrecc.com](http://www.nolinrecc.com) and click on SmartHub.

### New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement.

**Congratulations to our latest winner, Robert B. Shacklette, III, of Vine Grove.**

### We've Got Your Number! \$25

**WIN \$25 Worth of FREE Electricity**

*Nolin News* features a contest called "We've Got Your Number." Hidden inside this issue are two randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News!*

### HOW TO REACH NOLIN RECC

#### ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767  
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 765-6153

#### RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160  
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 351-2199  
(Office closed from 12:30-1:30 daily)

**TOLL-FREE BUSINESS CALLS** — 1-888-637-4247  
**PAY DIRECT BY PHONE TOLL FREE** — 1-855-356-6359  
**FOR EMERGENCIES** — (270) 765-6153

Website: [www.nolinrecc.com](http://www.nolinrecc.com)  
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