



Editor, Patsy Whitehead, CCC
Featured above: Nolin RECC Cashier Manager
Melinda Redmond, 25 years of service

Comments from the President and CEO

A cost-saving annual meeting

Nolin tried something different this year at the annual meeting. We cut back on costs by making some changes to the evening's events, and we believe the results were positive – both in member satisfaction and financial savings.

It was just about this time a year ago the Public Service Commission approved a rate increase for Nolin RECC members, and since then we have implemented several changes to reduce our operating expenses and have tightened our belts to decrease budgets in every department. It just made sense to reduce our annual meeting expenses also.

As you know, the main purpose of holding an annual meeting is to conduct the all-important business session as required by our bylaws. And if you were one of the 856 registered members who attended, hopefully you enjoyed yourself and can say you were one of several who won a cash prize. Of course, every registered member received a bucket and bulbs!

Members attending the meeting June 22 at John Hardin High School already know that I will be retiring after this year. This annual meeting is bittersweet for me—it marks the 80th anniversary at Nolin RECC, and it marks the last time I will attend the meeting as your president and CEO after serving 45 years at the co-op.



Nolin RECC President and CEO Mickey Miller shares a laugh with Ella Mae Wade at the 80th annual meeting June 22 at John Hardin High School. Ella Mae's husband, Bob, served as director on the co-op's board for 35 years before he retired. Mr. Wade passed away in January 2014. Photo: Patsy Whitehead

Nolin has an excellent reputation of being one of the best places to work in this community. You have nearly 100 employees who are dedicated to delivering you excellent service. We're part of the community and are proud of our commitment to you and your family as we have always and will continue to put your needs first.

Thanks to everyone who attended the annual meeting!



Nolin RECC earns the gold

Nolin RECC was recognized as the first electric cooperative in the nation to meet standards of service and efficiency required for the Performance Excellence in Electricity Renewal (PEER®) award. The PEER® presentation was Tuesday, June 26, and included Nolin officials, directors, local dignitaries and representatives from East Kentucky Power Cooperative, the Kentucky

Energy and Environment Cabinet, and U.S. Green Building Council and Green Business Certification, Inc.™

Jamie Statter, U.S. Green Building Council Vice President, presented the PEER Certified Gold Level Plaque to Nolin officials. Pictured below, from left, are Rick Ryan, VP Marketing & Member Services; Mickey Miller, President & CEO; Jamie Statter;

Greg Lee, VP System Operations; Devon Woosley, System Engineer/SCADA Administrator; and Cheryl Thomas, VP Office Services.

Among its many initiatives, Nolin has:

- Launched an emergency response plan that better ensures safe/reliable service;
- Continuous monitoring of power quality on each service point on its 3,000-mile system;
- Enhanced tracking to determine root causes of equipment failures and to prevent problems.

PEER® is administered by Green Business Certification Inc.™ PEER® recognizes industry leaders for improving efficiency, day-to-day reliability and overall grid resiliency. PEER® is the world's first certification program that measures and improves power system performance and electricity infrastructure. The program promotes an environmentally and socially responsible and prosperous environment that improves quality of life.

PEER Gold certification means Nolin RECC is at an elite level of service performance.



Honoring our veterans at annual meeting

WWII veteran Walter Bell, left, and Harold Lewis shake hands at the conclusion of the Nolin annual meeting where the two were recognized as 2017 Touchstone Energy Honor Flight recipients. A third WWII veteran, Rev. Charles Kiser, also participated in last year's Honor Flight but was unable to attend

the meeting. Attendees honored the veterans with a standing ovation.

This year's Touchstone Energy Honor Flight is scheduled for September 22. Nolin is sponsoring WWII veteran Cecil Cook and Korean War veteran Vernon Jones (along with their guardians) on the trip.



Annual meeting memories

Enjoy these snapshots from the 80th Nolin RECC annual meeting.



Betty Hornback, center, is a regular at the annual meeting representing Kentucky Organ Donation Trust for Life. Betty is currently waiting for a kidney transplant.



East Kentucky Power Cooperative representative Joe Settles talks with Nolin member Joan Dale about Cooperative Solar.



Chezylle, left, and Sofiya hope to win a bicycle at the Nolin annual meeting. The sisters attended the meeting with their parents Brandon and Raydee Hansaker.



Lonnie and Jeanette Wilson enjoy dinner after visiting the health and exhibit area.

It pays to attend the Nolin RECC annual meeting

just ask these two lucky members!



Jerry Small



Linda Watson

Photos: Patsy Whitehead

More annual meeting memories



Nolin members Jason and Karoline Meadows will tell you how important it is to receive safe, reliable electricity. Their son, Sebastian, was born with a lung disease and must use a ventilator as well as receive oxygen 24 hours a day. Sebastian and his sister, Katarina, were sharing some great smiles during the Nolin annual meeting. Photo: Patsy Whitehead

Congratulations to our bicycle winners!



Brayleigh Rogers



Eli Walker



Caylee Day



Clayton Barger

**The Nolin RECC offices will be closed
Monday, September 3, in observance of Labor Day.**

HOW TO REACH NOLIN RECC

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8:00 a.m.–5:00 p.m., Mon-Fri
(Office closed from 12:30-1:30 daily)

TOLL-FREE BUSINESS CALLS — 1-888-637-4247
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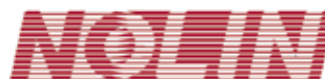
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