

Pharmacy Discount Frequently Asked Questions



How much will I save?

The discounts save you 10% to 85% on prescriptions at over 60,000 pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Target and more.

How much does the feature cost?

Your pharmacy discounts are provided as part of your Co-op Connections program at no cost.

Does everyone in my family need an individual card?

No. One card may be used by the entire family.

I just received my card. Can I use it right away?

Yes, just present your card and prescription at a participating retail pharmacy to receive a discount at the time of purchase.

I've lost my card. How can I get a replacement?

Please contact [Nolin RECC](http://www.nolinrecc.com).

How are these pharmacy discounts different from traditional prescription insurance?

This plan is not insurance; it is a pharmacy discount offer. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

Can I use my Co-op Connections card with my current insurance benefit to reduce my costs?

Your card cannot be used in conjunction with insurance. However, use your card to purchase prescriptions not covered by your insurance plans at a discounted rate.

Where can I get a list of pharmacies that accept the card?

The Co-op Connections card is accepted at over 60,000 retail pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Target and more. You can find participating pharmacy locations at www.locateproviders.com.

Will I always receive the lowest price?

Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.

Can I find out the discounted price of my prescriptions before going to the pharmacy?

Yes, if you know the name, strength and quantity of the medication, you can find the discounted price of the medication by visiting www.rxpricequotes.com.

Why did the price of my prescription change since my last purchase?

Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are servicing. Additionally, manufacturers' drug prices change periodically.

What is the mail order program?

To ensure members always save money on their prescription drugs, a unique mail order program was created to complement the network pharmacy benefit. Since most maintenance (long term) medications are purchased in 90 day supplies, members maximize savings and have the convenience of home delivery (at no additional charge) by ordering through the mail order option.

For Providers:

- Call 800-800-7616 for Member Services if you have questions or need a provider.
- Log onto www.locateproviders.com and use the Group and Member numbers from the back of your card to search for providers.
- Log onto www.rxpricequotes.com to search by drug and zip code.

Pharmacist Help Desk:

- For questions to join or about processing call the Help Desk at 877-448-6182.
- You can also email to join at nominations@newbenefits.com.

Pharmacy discounts are not insurance, and are not intended as a substitute for insurance.

NEW CO-OP CONNECTIONS CARD BRINGS YOU MORE SAVINGS

Nolin's Co-op Connections Card represents more than just your membership. It provides you with discounts at local, state, and national businesses and restaurants. The card also saves members money on prescription medicine and at participating healthcare businesses.

START SAVING 10% TO 85% ON YOUR EYE CARE, DENTAL CARE, HEARING AIDS, CHIROPRACTIC, AND LAB WORK & IMAGING

We are delighted to provide you with the Co-op Connections® Healthy Savings discount card! Enjoy savings on prescriptions, eye care, eyewear, dental care, chiropractic visits, lab tests, imaging scans and hearing aids at participating local providers.

- Present your Co-op Connections Card to a participating provider to receive discounts at the time of service.
- The Co-op Connections Card can be used by you, your spouse and your legal dependents.
- Receive 10% to 85% discounts on most prescriptions at over 60,000 participating pharmacies including CVS, Walgreens, Wal-Mart, and thousands of independent pharmacies.
- The card provides 10% to 60% discounts on eyeglasses, contact lenses, eye exams and LASIK at participating optical and eye care centers.
- Up to 40% discount on dental care such as cleanings, x-rays, fillings, crowns, root canals and orthodontics.
- PLUS, additional savings on chiropractic visits, lab tests, imaging scans and hearing aids.

The Co-op Connections Card is exclusively available to Nolin RECC members and is offered through Touchstone Energy. Over 32 million cards and key fobs are used by co-op members across the United States. Altogether, 25,000 businesses honor the card, and cooperative members in 45 states have saved over \$110 million in prescription discounts since the program was introduced in May 2007.

Using the card is simple; just present it to participating businesses to receive your discount. Nolin members alone saved over \$670,000 in prescription drugs since 2007 representing nearly a 40% costs savings.

Please keep in mind that this is NOT insurance, so it is simple and easy to use. There are no health restrictions or paperwork. You can use the card immediately and as many times as needed. When you present your card to a participating provider, you will receive a discount at the time of purchase. And the best news of all – **it's a FREE benefit to Nolin Members!**


The number of Americans without health coverage continues to rise and this is one way Nolin and other Touchstone Energy cooperatives can help their members save money on health costs.

For a list of providers, benefit details, how to use information, FAQs and savings examples on each of the benefits, visit www.healthysavings.coop.

This is not insurance nor is it intended to replace insurance. This discount card program contains a 30-day cancellation period. This plan provides discounts at certain healthcare providers for medical services. This plan does not make payments directly to the providers of medical services. The plan member is obligated to pay for all healthcare services but will receive a discount from those healthcare providers who have contracted with the discount plan organization. For a full list of disclosures, please visit www.healthysavings.coop.

Discount Medical Plan Organization:
New Benefits, Ltd.,
Attn: Compliance Department,
P O Box 671309,
Dallas, TX 75367-1309

 COAST TO COAST VISION 800-800-EYES	 HumanaDental ACCESS	 VBS Chiropractic
Mail Order Prescriptions		866-734-7201
Humana Dental Access®		877-281-7031
LASIK Eye Surgery		877-307-4448
Mail Order Contacts		800-878-3901
Newport Audiology Centers		888-851-9554
MRI and CT Scans		877-864-9414
Laboratory Testing Network		877-258-5840

 **Pharmacies: For additional information or assistance please call the Help Desk at 877-448-6182.**
THIS IS NOT INSURANCE. Payment must be made at time of service.