#### Editor, Patsy Whitehead, CCC

Featured above: Nolin RECC Human Resources Manager Felicia Gossett, 5 years of service

#### News you can use

## Fueling your electricity A mix of fuels provides the power

Energy is at the top of the news these days, and what's in the headlines can affect the cost and reliability of your electricity.

A lot of factors go into making your electricity. One of the key factors is the kind of fuel used to produce that power. Nolin is committed to using a variety of fuels to deliver safe, reliable, and affordable electricity to your home and business.

#### Here's an update on the major fuels for your electricity.

**Coal.** Nearly all the electricity produced in Kentucky comes by burning coal in power plants. In the past several years, pressures from costs and environmental regulations have made operating those plants more difficult and expensive.

**Natural gas.** New drilling technology is among the reasons for a huge increase in the supply of natural gas, and a resulting drop in prices during the past several years. With these lower prices, natural gas has been used increasingly to replace coal generation. One concern is that over the past decades, natural gas price and supply has shown large and sudden increases and decreases.

**Hydro.** Falling water at hydroelectric dams generates a significant share of the nation's electricity. This supply can decrease during extended dry weather.

**Nuclear.** Nuclear power also produces a significant share of the nation's electricity. Nuclear power plants are currently not allowed in Kentucky by state law.

**Renewable.** Fuels like solar, wind, and biomass produce a very small but growing share of the nation's electricity. Renewable fuels tend to be more expensive than other sources, and solar and wind are not available at night or when the wind doesn't blow.

**Efficiency.** Huge potential exists for making more efficient use of our energy. Nolin can tell you about many ways you can make the wisest use of electricity, and save money in the process.

The key is to use a combination of all of these fuels to assure you the best service possible.



Mickey Miller President & CEO

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### **Scholarship Opportunities** for Nolin Members

Nolin urges you to take advantage of our scholarship program. We offer opportunities for graduating high school students, plus Nolin offers a scholarship for adults who are reentering college or vocational school after spending time away from the classroom.



#### 2015 NOLIN RECC **SCHOLARSHIPS INCLUDE:**

- One (1) continuing education scholarship for \$1,500
- Six (6) scholarships of \$1,500 each awarded to graduating high school seniors
- One (1) Bob Wade Sr. Memorial Scholarship in the amount of \$5,000 to a graduating high school senior



Dylon Hedgespeth, 2014 Nolin RECC Scholarship Recipient

#### **Nolin Rural Electric Cooperative Corporation Electric Rates**

The following rates and charges for the consumers of Nolin Rural Electric Cooperative were in effect as of June 1, 2011.

(kwh=kilowatt-hour)

| SCHEDULE 1   |                   | SCHEDULE 4 – Industrial           |        |         |
|--|-------------------|-----------------------------------|--------|---------|
| Residential, Farm, Non-Farm, Trailers                          |                   | Demand Charge                     |        |         |
| & Mobile Homes   |                   | Per Kilowatt of Billing Per Month |        | \$4.95  |
| Rates:   |                   | Energy Charge                     |        |         |
| Customer Charge  | \$9.04 per month  | First 3,500 kwh per month         |        | .08248  |
| All kwh Charge   | .08598 per kwh    | Next 6,500 kwh per month          |        | .06789  |
| The minimum monthly charge for single-phase service is \$9.04. |                   | Over 10,000 kwh per month         |        | .06410  |
| SCHI   | EDULE 2           | _                                 |        |         |
| Commercial, Small Power, Single-Phase                          |                   | SCHEDULE 5 – Rural Lighting       |        |         |
| & Three-Phase Service  |                   | High-pressure Sodium              |        |         |
| Rates:   |                   | 100-Watt                          | 75 kwh | \$10.06 |
| Customer Charge  | \$16.82 per month |                                   |        |         |
| All kwh Charge   | .09274 per kwh    | FUEL ADJUSTMENT CLAUSE            |        |         |

\$28.50 per month

\$4.95

.07845

.07337

.07184

#### FUEL ADJUSTMENT CLAUSE

All rates are applicable to the Fuel Adjustment Clause and may be increased or decreased by an amount per kwh equal to the fuel adjustment amount per kwh as billed by the wholesale power supplier plus an allowance for line losses. The allowance for line losses will not exceed 10% and is based on a 12-month moving average of such losses. This fuel clause is subject to all other applicable provisions as set out in 807 KAR 5:056.

**Customer Charge** 

Demand Charge

**Energy Charge** 

First 2,500 kwh per month

Next 12,500 kwh per month

Over 15,000 kwh per month

Per Kilowatt of Billing Demand Per Month

The minimum monthly charge for single-phase service is \$16.82.

SCHEDULE 3 — Large Power

## Attention: High School Juniors

# Win a FREE TRIP to Washington, D.C.



Delaina White, Sonora; Elizabeth Biggs, Elizabethtown; Rebecca Riggs, Mt. Sherman; Jordan Hartlage, Elizabethtown; Haylee Figg, Elizabethtown, were the students selected in 2014 for the Washington Youth Tour. Photo: Tim Webb

An all-expense-paid trip to Washington, D.C., will be awarded this June to FIVE young people from this area by Nolin **Rural Electric Cooperative.** These students will spend a week touring Gettysburg, the Smithsonian Institution, **Arlington National Cemetery,** the FBI Building, the National Zoo, Library of Congress, U.S. Capitol, The White House, the Kennedy Center, plus a visit with Kentucky's congressional delegation and perhaps even the President of the United States.

#### RULES FOR ENTERING THE YOUTH TOUR CONTEST

- 1. High school juniors between the ages of 16 and 18, whose parents or guardian receive electric service from Nolin Rural Electric Cooperative, are eligible. Children and grandchildren of employees or directors are not eligible.
- 2. A completed application must be returned to Nolin RECC no later than March 12, 2015.
- 3. All contestants will be required to come to the Nolin RECC office for a personal interview and brief quiz on cooperatives.
- 4. Each contestant will be asked to write a short essay (500 words or less) on "My Life Without Electricity." Essays will be due at the time of the inter-

To enter the Youth Tour Contest, complete an application (available below or through your guidance counselor) and return it to: Youth Tour, Nolin RECC, 411 Ring Road, Elizabethtown, KY 42701-6767. Upon receipt of your application we will send you a packet that will contain study guides for the short quiz and information on the essay "My Life Without Electricity." Personal interviews will be held in late March with each applicant. A judging committee will select five winners and two alternates. Winners will be notified in early May.

#### WASHINGTON YOUTH TOUR APPLICATION APPLICATION DEADLINE IS MARCH 12 • TRIP SCHEDULED FOR JUNE 12-19

| Student's Name  |               |                  | Age |
|-----------------|---------------|------------------|-----|
| Mailing Address |               | City             | Zip |
| Parent's Name   | 1             | Nolin Account No |     |
| Home Phone:     | _ Cell Phone: | High School      |     |

## TV TECH 5 TRENDS TO CHECK OUT BEFORE YOU BUY YOUR NEXT TV

Before you go shopping for a new TV, you might want to learn about what's new—because the latest TVs have a lot more bells and whistles than the one you've been watching.

#### Here are five TV trends for 2015:

Smart TVs. Manufacturers are tripping over themselves to get Internet-based TV into American living rooms—and they're getting support from content providers like Netflix and telecommunications companies that offer fiber optics. Smart TVs let the viewer "watch" the Internet—movies, TV shows, videos, games, and anything else they could watch on a computer screen—on big-screen TVs mounted to their living room walls. Throughout the year, watch for more and more models to appear.

4K." This is industry-speak for ultrahigh definition—also called UHDTV. If you already have an HDTV, it's not like these. 4K televisions have four times the resolution of a typical high-def television. That lends to a much sharper, clearer picture.

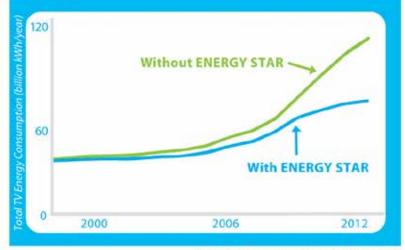
Gurved TVs. A couple of the big manufacturers have introduced TVs that are slightly bent—like the screen in a movie theater. A curved screen gives the impression of a deeper viewing area, and offers up more of a movie theater experience.

OLED displays. Organic light-emitting diodes serve as their own light source, so the TV needs no backlighting—and no room to hide that lighting. The result is the thinnest TV on the market. These models also have superior color contrast and are more energy efficient than most other TVs.

Big screens and small screens. While the typical man cave in the home of a sports fan has at least one TV screen that's so big it barely fits on the wall, many teenagers and young adults are evading the big-screen experience and watching the big game—and everything else—on their smartphones and tablets.

#### The ENERGY STAR Difference: Televisions

TV sales and sizes have increased dramatically in the U.S. over the past 20 years—an estimated 40 million sets, with an average screen size of 50 inches, left store shelves in 2012. Under the ENERGY STAR energy efficiency rating program for consumer products, TV electricity use averages 36 billion kWh per year less than if it didn't exist.



Source: U.S. Environmental Protection Agency, 2012

## UNINTENDED 'PHANTOM' ENERGY USE CAN ADD TO YOUR ELECTRIC BILL

Between the price of the phone and the cost of the service, a smartphone is a pretty big investment. Don't add to the cost by wasting electricity while you charge it up.

If your phone is plugged into a charger that's plugged into the wall, it's using electricity. If the phone is fully charged and it's still plugged in, it's still using electricity.

If you unplug your phone but leave the charger plugged into the wall, that charger is still using electricity.

The U.S. Department of Energy estimates that the average home wastes about \$100 a year on "phantom energy" from electronic devices that remain plugged in when not in use. Why waste and pay for energy that you're not using? Simply plug chargers and other digital equipment into power strips, and unplug the power strip when you're not using the devices.

### **Qualifications For Directors**

In June, the membership of your cooperative will be electing two directors to represent you. One director will be from District 3 and one from District 5. If you know someone who is qualified and willing to serve as a director, you may submit his or her name to the Nominating Committee for consideration when this Committee selects candidates to be placed on the ballot.

In thinking about who will make the best candidates for the office of director for your cooperative, you should keep the following in mind:

#### **Bylaw Qualifications All Directors Must Meet:**

- 1. A director must be at least 21 years of age.
- A director must be a member of the Cooperative and a bona fide resident of the directorate district from which he or she is elected.
- 3. A director cannot be in any way employed by or have more than 10% interest in a competing enterprise or a business selling services or products to the Cooperative.
- 4. A director cannot be an employee of the Cooperative or a former employee who has a vested interest in the Cooperative or who has been an employee in the past five years or receives any remuneration from the Cooperative, other than remuneration for services rendered in serving as a member of the Board of Directors.
- 5. A director cannot be a close relative of any incumbent director or of an employee or a retired employee of the Cooperative. ("Close relative" means a person who is related to the principal person to the third degree or less that is a person who is either a spouse, child, grandchild, great-grandchild, stepchild, parent, step-parent, great-grandparent, grandparent, brother, sister, aunt, uncle, nephew or niece, by blood or in-law, of the principal.)
- 6. No person shall be nominated as a candidate for the Board of Directors unless that person is duly qualified and has agreed to be nominated as a candidate.

#### In addition to the Bylaw Qualifications a director must meet, he or she should also:

- A. Believe in basic Cooperative principles.
- B. Should have demonstrated by his or her action the following personal characteristics:
  - 1. Be a proven leader in his or her community with broad interests.

- 2. Be of highest integrity and be well respected in the community in which he or she lives.
- Be a mature person and have the ability to exercise sound judgment and logical reasoning.
- C. Should be able to make a meaningful contribution to carrying out the functions of a director, including:
- 1. Being willing and able to give the time to attend:
  - a. Meetings of the Board or Committees of the Board.
  - b. State and National Association Meetings.
  - c. Director Training Programs.
- Making significant contributions to Board meetings by raising pertinent and discerning questions and by contributing innovative ideas and suggestions.
- 3. Being willing to study data and other information presented to the Board to keep fully informed.
- 4. Being willing to support the decisions and actions of the Board once arrived at by the majority of the Board.
- 5. Representing the membership on an impartial basis, not just those in his or her area, but the total membership.
- 6. Making every effort to obtain increasing member and public understanding and support of the Cooperative and the rural electrification program and being sensitive to their feelings, concerns and attitudes.
- Becoming skilled in raising questions about the end results being achieved in certain Key Performance Areas and in interpreting Operating and Financial Reports.
- 8. Providing leadership to meet the changing needs of the membership and to contribute to the development of the Cooperative's service area.

Please give thoughtful consideration to the type of person who meets these qualifications for director, and then submit names of qualified nominees from Districts 3 and 5 to the Nominating Committee. You should discuss this with the nominees before submitting their names. Thank you for your support and interest in your cooperative.

Send nominations to: Chairperson, Nominating Committee, Nolin RECC, 411 Ring Road, Elizabethtown, KY 42701-6767.

### The Nominating Committee will meet after February 12, 2015.

#### PORTIONS OF THE NOLIN RECC BYLAWS THAT APPLY TO MEETINGS, BOARD MEMBERS AND ELECTION OF DIRECTORS

#### ARTICLE III MEETINGS OF MEMBERS

#### **SECTION 1. ANNUAL MEETING.**

The annual meeting of the members shall be held at such time and at such place within any county served by the Cooperative as selected by the Board and which shall be designated in the notice of the meeting for the purpose of transacting such business as may come before the meeting. It shall be the responsibility of the Board to make adequate plans and preparations for the annual meeting. Failure to hold an annual meeting at the designated time shall not cause a forfeiture or dissolution of the Cooperative.

#### **SECTION 2. SPECIAL MEETINGS.**

Special meetings of the members may be called by resolution of the Board, or upon a written request signed by any four Board members, or by the President; and it shall thereupon be the duty of the Secretary to cause notice of such meeting to be given as hereinafter provided. Special meetings of the members may be held at any place within one of the counties served by the Cooperative as designated by the Board and shall be specified in the notice of the special meeting.

#### SECTION 3. NOTICE OF MEMBERS' MEETING.

Written or printed notice setting the place, day and hour of the meeting and, in case of a special meeting or an annual meeting at which business requiring special notice is to be transacted, the purpose or purposes for which the meeting is called, shall be delivered not less than ten days nor more than thirty days before the date of the meeting, either personally or by mail, by or at the direction of the Secretary, or upon a default in duty by the Secretary, by the persons calling the meeting, to each member. Any such notice delivered by mail may be included with members' service billings or as an integral part or with the Cooperative's monthly newsletter and/or its monthly insert, if any, in the Kentucky Living magazine. If mailed, such notice shall be deemed to be delivered when deposited in the United States mail, addressed to the member at his address as it appears on the records of the Cooperative, with postage thereon prepaid. The failure of any member to receive notice of an annual or special meeting of the members shall not invalidate any action which may be taken by the members at any such meeting.

#### **SECTION 4. QUORUM.**

One hundred (100) members present in person shall constitute a quorum. If less than a quorum is present at any meeting, a majority of those present in person may adjourn the meeting. The minutes of each meeting shall have a list of the members present in person attached to the minutes.

#### **SECTION 5. VOTING.**

Each member shall be entitled to only one vote upon each matter submitted to a vote. All questions shall be decided by a vote of a majority of the members voting thereon in person except as otherwise provided by law, the articles of incorporation or these bylaws. Voting by members other than members who are natural persons shall be allowed upon the presentation to the Cooperative, prior to, or upon registration at each member meeting of satisfactory evidence entitling the person presenting the same to vote.

#### **SECTION 6. ORDER OF BUSINESS.**

The order of business at the annual meeting of the members, and so far as possible at all other meetings of the members, shall be essentially as follows, except as otherwise determined by the members at such meeting:

- Report on the number of members present in person in order to determine the existence of a quorum.
- 2. Presentation of the notice of the meeting and proof of the due pub-

- lication or mailing thereof, or the waiver of the meetings, as the case may be.
- 3. Presentation of unapproved minutes of previous meetings of the members and the taking of necessary action thereon.
- Presentation and consideration of reports of officers, directors and committees.
- 5. Special orders.
- 6. Unfinished business.
- 7. New business.
- 8. Adjournment.

#### SECTION 7. MEMBER ADVISORY COMMITTEE.

A Member Advisory Committee shall be selected annually from the membership by the Board of Directors. This Committee shall consist of at least 50 members of the Cooperative and shall be selected not later than the March meeting of the Board of Directors each year. The purpose of this Committee shall be to serve the Cooperative in an advisory capacity, receiving from and conveying to the Board of Directors and the membership information helpful in the administration of an electric cooperative. It shall also be the responsibility of the member advisory committee to select the nominating committee for the Cooperative as set forth herein. One or more meetings of this Committee shall be held each year, and one meeting must be held not later than 90 days prior to the annual meeting of the membership.

#### ARTICLE IV — BOARD MEMBERS

#### **SECTION 1. GENERAL POWERS.**

The business and policies of the Cooperative shall be the responsibility of a Board of Directors of six members, which shall exercise all of the powers of the Cooperative, except such as are by law, the Articles of Incorporation or these bylaws conferred upon or reserved to the members. It is the philosophy of this Cooperative that each director is elected to serve the best interests of the entire membership, and not just their own district within the Cooperative.

#### SECTION 2. QUALIFICATIONS OF DIRECTORS.

A person shall be eligible to become a Board Member of the Cooperative who: (a) has attained the age of twenty-one (21) years, or more, and (b) is a member of the Cooperative and a bona fide resident for one year prior to their election of the Directorate District from which they are elected, as further defined in Section 3 of this Article IV (In order to be a "bona fide resident" they must have resided for the majority of the year in a residence within the Directorate District from which they are elected.); (c) is not in any way employed by or has more than a 10% interest in a competing enterprise engaged in distribution of electricity or a business selling services or products to the Cooperative, and (d) is not an employee of the Cooperative or a former employee who has a vested interest in the Cooperative, or who has been an employee in the past five years, or receives any remuneration from the Cooperative, other than remuneration for services rendered in serving as a member of the Board of Directors, and (e) is not a close relative of any incumbent director or of an employee or a retired employee of the Cooperative. ("Close relative" means a person who is related to the principal person to the third degree or less — that is a person who is either a spouse, child, step-child, grandchild, great-grandchild, parent, stepparent, grandparent, great-grandparent, brother, sister, aunt uncle, nephew, or niece, by blood or in law, of the principal.)

Upon establishment that a Board member is holding office in violation of any of the foregoing provisions, the Board shall remove such Board member from office.

Nothing contained in this section shall affect in any manner whatsoever the validity of any action taken at any meeting of the Board.

#### SECTION 3. DIRECTORATE DISTRICTS.

The Cooperative's directors shall be so nominated and elected that, the Board shall be comprised of one director from each of six Directorate Districts. Boundaries are designed to equalize the number of members living in each district.

The boundaries of each district are based on member service location numbers. Board districts are noted on monthly billing statements and will be provided by the Cooperative upon request by a member and designated on a master map maintained at the Cooperative office.

#### **SECTION 4. TENURE OF DIRECTORS.**

Upon their election, directors shall, subject to the provisions of these bylaws with respect to the removal of directors, serve until the annual meeting of membership of the year in which their term expires or until their successors shall have been elected and shall have qualified. Beginning with the election for 2015, directors from each Directorate District shall be elected for 3-year terms according to the following schedule:

| 2015       | 2016       | 2017       |  |
|------------|------------|------------|--|
| District 3 | District 2 | District   |  |
| District 5 | District 6 | District 4 |  |

After 2017, directors from each Directorate District shall continue to be elected for 3-year terms on the same rotating schedule listed above.

#### **SECTION 5 (a). ELECTION OF DIRECTORS.**

Nominating committees consisting of ten (10) members of the Cooperative shall be selected as follows:

- (1) At the spring meeting of the Member Advisory Committee, the members of the Member Advisory Committee shall divide into six (6) caucuses, with one caucus to represent each Directorate District.
- (2) Each caucus of the Member Advisory Committee shall select one member of the Cooperative from that Directorate District to serve on the nominating committee. These six (6) members shall be chosen first. In addition to these six (6), four (4) additional members of the Cooperative shall be chosen for the nominating committees from each Directorate District in which directorships are up for election. If the caucus from a Directorate District in which a directorship is up for election is unable to get four (4) additional members from that district to serve, then less than four (4) additional members may serve with the core committee of six (6) to make up the nominating committee. Each year there will be two directorships up for election.
- (3) A majority of the members of the nominating committee (but not less than six (6)) shall constitute a quorum of the committee to nominate directors.

The membership of the nominating committee may also be members of the Member Advisory Committee, but no employees of the Cooperative, directors or close relatives (as defined in Article IV, Section 2 (e) of these bylaws) of incumbent directors or employees shall serve on the nominating committee. The secretary of the Cooperative shall convene the initial meeting of the nominating committee, and the committee shall then select its own Chairperson and thereafter, the committee shall meet at the time and place designated by the Chairperson. Notice of the time and place of meeting shall be given to each member by a letter deposited in the United States mail directed to them at the address of the member shown on the books of the Cooperative, not less than five days prior to the meeting, but any member may waive such notice in writing and does waive such notice if the member attends the meeting. The nominating committee shall continue in office for a period of one year or until its successor committee is selected by the Member Advisory Committee.

The committee shall prepare and post at the principal office of the Cooperative at least sixty-five (65) days before the election date, a list of nominees for directors. One or more persons shall be nominated for each vacancy to be filled. No person shall be nominated as a candidate for the Board of Directors unless that person is duly qualified, and has been contacted by the nominating committee and indicated their willingness to have their name

placed in nomination.

Fifty-five (55) days prior to the Annual Meeting, each nominee may furnish to the Cooperative Secretary a resume of their qualifications and a picture of the nominee; these (or edited versions thereof) shall be furnished to the membership prior to the election. Other campaigning is discouraged in an effort to promote a cooperative spirit in the election process.

A ballot shall be mailed to each member of the Cooperative at least eight days before the date of the annual meeting. The ballot shall list persons nominated for the office of director as heretofore set out and shall contain a blank line upon which a member may vote for any person not nominated, but otherwise qualified.

Each member may vote for the directors of their choice by marking in the space provided thereon and shall return their ballot to the office of the Cooperative in a self-addressed envelope provided for this purpose by the Cooperative. All ballots to be valid must be delivered to the office of the Cooperative not later than 10 a.m. the day of the annual meeting and shall be sealed in an envelope provided by the Cooperative for that purpose.

All ballots shall be delivered in the sealed envelope to the election tellers. The election tellers shall count the same, certify the result of the election and the result shall be made public at the annual meeting of the Cooperative.

Each member of the Cooperative shall be entitled to cast one vote for each vacancy to be filled, however, proxy voting or cumulative voting shall not be permitted.

Each candidate may name one election teller by notifying the Secretary of the Board in writing of their selection not later than ten days before the date of the annual meeting. The Board shall name such additional tellers as are necessary in the opinion of the Board. The election tellers thus selected shall meet at a time and place designated by the Board. The Secretary of the Board shall notify each teller when and where the meeting will be held. The tellers shall select a chairperson and the tellers shall open the envelopes containing the ballots in the presence of each other and count the same.

Any teller may challenge the validity of any ballot and if a majority of the tellers vote to uphold the challenge, the ballot shall not be counted.

The following ballots shall not be counted:

- (1) Unmarked ballots.
- (2) Ballots marked for more candidates than vacancies to be filled.
- (3) Ballots marked for more than one candidate for any one vacancy.
- (4) Ballots other than the official ballot mailed.
- (5) Ballots arriving late.

The following ballots may be counted:

- (1) Ballots on which the mark is not in the place provided, but does show the intention of the voter.
- (2) Ballots on which there is an erasure or change of intention shown, but the election tellers are of the opinion that the ballot has not been tampered with.

The tellers shall by the signature of a majority of the members certify the number of votes received by each candidate. The report shall be delivered by the chairperson of the tellers to the Chairperson of the Board and the result announced at the annual meeting.

The person nominated for director in their district receiving the highest number of votes as certified by the tellers is the person elected. If more than one receives the same number of votes, the tellers shall at a meeting at a time and place to be fixed by them, at which due notice shall be given the nominees cause the nominees or their representatives, or in the absence of a nominee or their representatives, some person designated by the tellers to draw for the office, and the person drawing the slip marked "elected" shall be the person elected.

A complete copy of the Cooperative Bylaws is available at the Nolin RECC office or at www.nolinrecc.com.

# Three Nolin RECC members rewarded for giving back to community

Three co-op members recently learned they were each receiving a cash prize because of their voluntary participation in Operation Round-Up (ORU).

A membership drive concluded in December, which placed new enrollees as well as current participants of the program in line to win \$25, \$50, or \$100. The winning members' names were selected randomly from all ORU participants.

Congratulations to Gary Colburn, of Vine Grove, winner of Nolin's \$100 ORU giveaway. Nolin RECC cashier manager Melinda Redmond presented him with his cash award (pictured at top).

James Murphy won a \$50 cash prize in the ORU drawing. Our \$25 cash prize winner is Crystal Crenshaw (pictured to the right).

Thanks to our generous Nolin members who voluntarily contribute to ORU. Members can enroll in ORU any time throughout the year.





#### We've Got Your \$25 Number! \$25

#### WIN \$25 Worth of FREE Electricity

Nolin News features a contest called "We've Got Your Number." Hidden inside this issue are 2 randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and win a \$25 CREDIT on your electric bill. You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your Nolin News!

#### **New Member Credits**

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. Congratulations to our latest winner, **Linda McKinney**, of **Radcliff**.

#### Online payments

Access your Nolin RECC account through our Web site at www.nolin recc.com. Click on "YourAccount" to check your consumption history and make payments by debit card, Visa, or MasterCard. To apply for budget billing and automatic draft online, click on "Residential Bill Payment."

#### **HOW TO REACH NOLIN RECC**

#### **ELIZABETHTOWN OFFICE**

411 Ring Road, Elizabethtown, KY 42701-6767 8:00 a.m.-5:00 p.m., Mon-Fri • (270) 765-6153

#### **RADCLIFF OFFICE**

101 West Lincoln Trail Blvd., Radcliff, KY 40160 8:00 a.m.-5:00 p.m., Mon-Fri • (270) 351-2199 (Office closed from 12:30-1:30 daily)

TOLL-FREE BUSINESS CALLS — 1-888-637-4247 PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359

Web site: www.nolinrecc.com e-mail: comments@nolinrecc.com

#### **BOARD OF DIRECTORS**

David P. Brown Gene Straney A.L. "Buddy" Rosenberger Lawrence Ireland R.E. "Rick" Thomas Linda Grimes

#### **ATTORNEY**

John J. Scott

#### President & CEO

Michael L. Miller

