



Editor, Patsy Whitehead, CCC

Nolin RECC Cashier Associate, Tammy Taylor, 4 years of service.

News you can use

I'm dreaming of a warm Christmas

I'm *not* dreaming of a white Christmas. I haven't turned into a Grinch, but I'll gladly pass on a frozen holiday that reminds me of the prolonged big chill we experienced last winter.

"White" means snow — and with snow comes an extreme drop in temperatures. Bitter cold makes heating equipment run longer and use much more electricity, which can be a financial spoiler for any family's holiday.

The *Old Farmer's Almanac* is forecasting a teeth-chattering cold winter again this year. "Think of it as 'refriger-nation,'" writes editor Janice Stillman in predicting another arctic blast with above-normal snowfall for this part of the country.

To ensure a warm Christmas for your family, act now. Along with hanging Christmas stockings and decorating the tree, include a call to Nolin in your holiday preparations. We can suggest ways to save energy and money. That's a gift you'll enjoy long after yuletide decorations are packed away.

Contact us to learn more about:

- **An Energy Audit** that can help to improve the energy efficiency of your home. An energy advisor will visit your home to recommend changes that could lower your energy bill and make your home more comfortable. You can also conduct an energy audit online by going to our Web site at www.nolinrecc.com.
- **Button-Up Weatherization**, a program that makes your home more comfortable by adding insulation and taking other energy-efficiency steps. Plus, we'll pay a rebate to qualified participants.
- **Heat Pump Retrofit**, a program that could rebate you for replacing your existing heat source with a high-efficiency heat pump.
- **SimpleSaver**, which provides bill credits to those who volunteer to help us reduce peak electric demand. To sign up, call (800) 305-5493 or go to www.simplesaver.coop.

- **Budget billing** to keep your bills a consistent amount no matter what the weather is outside.

For quick, do-it-yourself projects to keep the cold out and the heat in, Nolin also offers a series of free "how-to" information bulletins. Learn how to weather strip doors, seal ductwork, and much more at nolinrecc.com or TogetherWeSaveKY.com.

Here's hoping we'll all experience a warm Christmas rather than dreaming about one. Call us at **(270) 765-6153** to better manage your energy before Old Man Winter becomes an unwelcome holiday guest.



Mickey Miller
President & CEO

*The Nolin RECC offices will be closed
December 24 & 25, 2014
January 1, 2015*

On the inside...

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Energy Costs Solutions

Take Control of your Account with PrePay Metering

If you like the idea of paying for your electricity before you actually use it in your home, then Nolin PrePay Metering is your answer.

Nolin's prepayment plan allows you to decide when and how much to pay on your electric account – you control your own account. Simply pay for electricity before using it by making deposits into your account as you can afford to do so. You can add money into your Nolin account with VISA/MasterCard online or over the telephone. If you prefer, visit the office and make payments in person.

Kenny and Starr Sallee manage their electricity consumption through PrePay Metering.



Nolin RECC members Kenny and Starr Sallee of Elizabethtown think the co-op's PrePay program is the only way to pay their electric bill each month. Having signed up for the program nearly two years ago, Starr says she never has to worry about a bill coming in the mail – everything is electronic.

"I log into my account from Nolin's Web site at least once a week," says Starr. "I can check my account

balance and my usage in a matter of seconds. If my account is low on funds, I just deposit more – just like I would at my bank."

The Sallees decided to enroll in PrePay Metering so they could keep a close eye on their energy usage. "Looking at the information on our account is so simple," says Starr. "We like to follow the energy usage patterns throughout the year and viewing this information keeps us energy-conscious. We know that the more we use the more money we need to deposit – it's just so simple."

Putting a little money into your Nolin account each week eases the financial burden of having to pay your electricity bill at one time every month. PrePay members do not pay a deposit and those already on service who switch to PrePay can apply any existing deposits to their account. Keep in mind your electrical service will be automatically disconnected when your funds reach a zero balance, so it's important to maintain a reasonable balance in your PrePay account. There is no disconnect or reconnect fee on PrePay Metering, and members can purchase additional power 7 days a week.

Members can track their electricity usage by phone or online at www.nolinrecc.com 24 hours a day. You must have your Nolin RECC account number to deposit funds in your PrePay account through VISA/MasterCard debit or credit over the phone.

Nolin members must sign a one-year enrollment agreement. Members living in a home with medical conditions are NOT eligible for the program.

If you think PrePay Metering is the energy solution for you, please visit the Elizabethtown office to sign up or call (270) 765-6153 for more information.

SmartHub—Innovative Online Billing

Did you know you can manage your electric bill online? SmartHub gives you the power to view your account, make payments, report a service interruption, and compare monthly and yearly electricity usage. With SmartHub, you have the tools you need to manage your accounts with mobile and Web apps fully integrated to Nolin's system.

Members can see their daily and monthly usage

Prepay



through SmartHub. In addition, you will also be able to view daily weather data along with your usage to see how the weather has an impact on your bill. This can be very helpful in determining if you have a heating or cooling problem. You can also compare this month's usage to last month or even last year. This is another great tool to help Nolin members live more energy efficient.

SmartHub is very secure and Nolin has taken extra measures to help improve that security when you are logging into the system. You can even download the FREE mobile or tablet app in the Apple App Store or Android Marketplace.

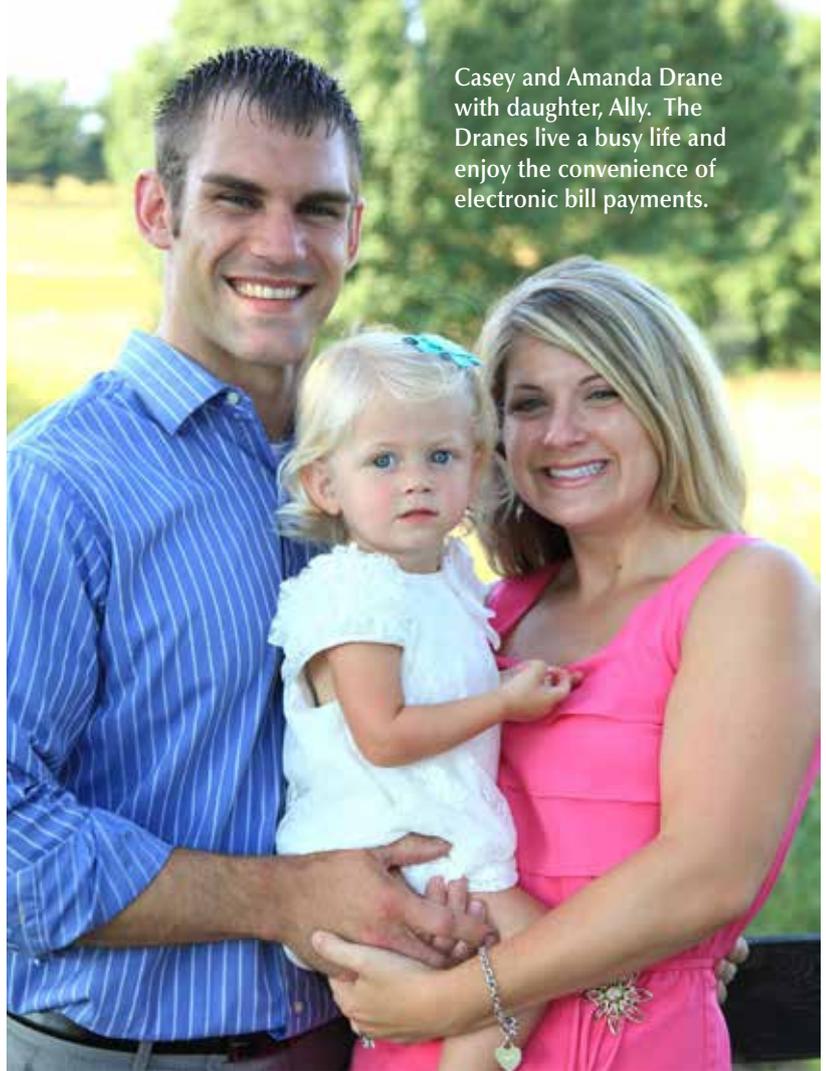
A Balanced Budget

Nolin members living in a residential dwelling for at least 13 months have a unique opportunity to achieve a balanced budget! Through the co-op's budget billing program, members pay an average dollar amount each month based on the previous 12 months' usage. In other words, members no longer receive higher bills in the winter and summer due to increased HVAC usage – instead you have a balanced budget.

Nolin member and Elizabethtown resident Joan Alvey says budget billing helps ensure she has enough money to pay other bills each month. "My husband and I are both retired and live on a fixed income," says Mrs. Alvey. "I already know about how much my Nolin bill will be each month, so that allows me to free up other money to pay bills that I don't know about."

Having been on Nolin's budget billing plan for several years, the Alveys recommend it to their friends every chance they get. Mrs. Alvey says, "It's a bill we don't stress over because we can pretty much guess what it will be regardless of the weather outside."

You don't have to visit the Nolin RECC office to sign up for



Casey and Amanda Drane with daughter, Ally. The Dranes live a busy life and enjoy the convenience of electronic bill payments.

budget billing – you can enroll over the telephone by calling (270) 765-6153, or visit www.nolinrecc.com and click on "Residential Bill Payment."

Automatic payments

How many times have you forgotten to pay your electric bill because life gets in the way? You can avoid late payment penalties by simply signing up for Nolin's automatic payment draft plan.

Casey and Amanda Drane like Nolin's automatic payment draft because it's simple and convenient. "We don't have to worry about paying the electric bill – it comes straight out of our account each month," says Mrs. Drane. "We still get a monthly statement but we don't have to take time to write a check and mail it or go into the office – it's all electronic."

Members interested in the automatic payment draft should call the Nolin RECC office.

DIRECT LINE FOR TELEPHONE PAYMENTS – (855) 356-6359

All Nolin RECC phone payments are handled by our automated payment system by dialing 855-356-6359. Members will need their Nolin RECC account number to complete phone payment transactions. Your Nolin account number can be found on your Nolin RECC membership card as well as your monthly bill statements.

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COOPERATIVE RELIABILITY



Reliability means keeping your electricity on.

Enjoy your holidays knowing that Nolin RECC
is working to keep you energized!

Your cooperative is looking out for you this Christmas and
every day of the year by providing safe, reliable electricity!

If you need us during the holidays, just call us – we'll be there!

(270) 765-6153
emergency number: (270) 769-6396
e-mail: service@nolinrecc.com
www.nolinrecc.com

Capital credits claimed by estates

Members of Nolin RECC earn capital credits based on the amount of electricity consumed. Capital credit can be released to executors or administrators of co-op members' estates at a discounted rate. The executor or administrator of a member's estate can fill out an application for capital credits. Along with the application, Nolin requires a copy of the death certificate, and a copy of the court order appointment as executor or administrator. The deceased member's account must be closed and all final bills paid before the funds for payment paperwork is processed. Applications for capital credits are approved by the Nolin RECC board of directors. After approval, a check for accrued capital credits is mailed to the executor or administrator of the estate. For more information, please contact Nolin's Membership Records Coordinator Jeanne Jordan at (270) 765-6153 x.3338.

Shop and save with your Co-op

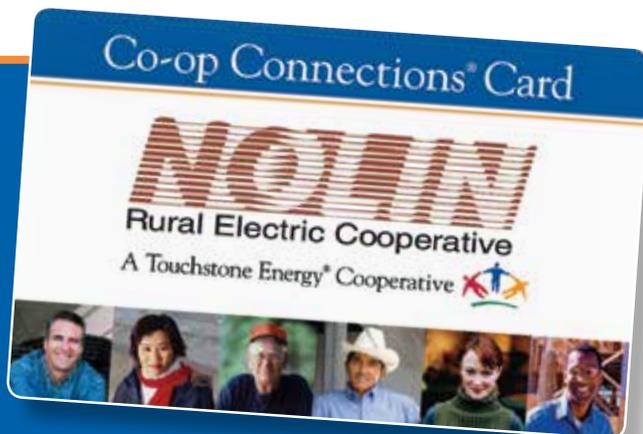
Finish your holiday shopping online and save money with your Nolin RECC Co-op Connections Card. Take advantage of these offerings or visit www.connections.coop for a complete listing of local and national retailers. You can get discounts by providing your card to these recently added local businesses:

Elizabethtown

Grill It Inc.
Skydive Kentucky LLC
The Tacky Palette
Cobbler's Café
Sugar Fashion Cakes

Radcliff

G & P Photo
A Sweet Retreat Bakery
Anytime Fitness



E & D Once New Thrift Store LLC
Jordan's Window Tinting
Press F1 Computer & Phone Repair
Woo Hoo's Gyros & Fries

Rineyville

Bubble Soccer KY LLC

For more information, go to
www.connections.coop

Now Savings! Now Discounts!
Now Prescriptions & Hearing Aids!
On Coupons! On Travel!
On Dental & Optical!

To the local businesses,
to the national discounts!
Now save away,
save away!
SAVE AWAY ALL!

With Co-op Connections, show the ONE card that does it all! Another member benefit brought to you by Nolin RECC.

FIND ALL THE WAYS TO SAVE AT
WWW.CONNECTIONS.COOP



• GROCERIES • OIL CHANGE • FROZEN YOGURT • DINING OUT • EYEWEAR • LAWN CARE • BRACES • OFFICE SUPPLIES • WATER PARKS • FITNESS CLUBS •

HOTELS • HOME IMPROVEMENTS • SPORTSWEAR • RENTAL CARS • PIZZA

APPLIANCES • FLOWERS • CRAFTS • TIRES • CONCERTS • PET FOOD •

• CELL PHONE • LOCAL BUSINESSES • DAY CARE • INSURANCE • LEGAL SERVICES • HOME REPAIRS • FUEL • MUSEUMS • PRESCRIPTIONS • TOOLS



Don't Generate Danger

When it comes to generator safety,
your safest call is to a licensed electrician

When the power goes out, a portable generator can make life a lot easier. But if it's used improperly, that generator can make life a lot more dangerous!

Always have a licensed electrician hook up the standby electrical system and portable generator to your home. Your electrician can determine the proper size generator required to meet your individual needs.

Keep these tips in mind when you're using a portable generator:

- Plug individual appliances into the generator using heavy-duty, outdoor-rated cords with a wire gauge adequate for the appliance load.
- Observe the generator manufacturer's instructions for safe operation.
- Do not plug the generator into a wall outlet.
- Never use a generator indoors or in attached garages.
- Only operate the generator outdoors in a well-ventilated dry area, away from air intakes to the home, and protected from direct exposure to rain and snow, preferably under a canopy, open shed, or carport.
- The generator cannot be connected directly to the housing wiring. Regardless of generator size, you must contact a licensed electrician to install a generator transfer switch and to hook up the generator. This will protect your cooperative's workers from being shocked by power from your generator while doing repairs to the line.
- Never store gasoline in the home. Gasoline, kerosene, and other flammable liquids should be stored outside of living areas in properly labeled, nonglass safety containers. They also should not be stored in an area near a fuel-burning appliance: the vapor from gasoline can travel invisibly along the ground and be ignited by pilot lights or arcs caused by activating electric switches.

For code compliance on portable generators, contact Nolin RECC at **(270) 765-6153**, e-mail **comments@nolinrecc.com**, or visit our Web site at **www.nolinrecc.com**.

NOLIN
Rural Electric Cooperative

A Touchstone Energy Cooperative 

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Keep the holidays bright—and safe

Festive parties, dazzling lights, and decorations are beautiful holiday traditions. But some of the things that make the holidays so special can also be hazards that jeopardize the safety of you and your families.

Don't let electrical accidents darken your holiday celebrations. Look for and eliminate potential dangers posed by holiday lighting, decorating, and entertaining.

Safe Electricity, a national public awareness organization that has partnered with Nolin RECC, offers these tips to help keep homes festive and safe year-round:

COOKING:

- Inspect all small appliances and electric cords to make sure they are in good repair and read operating instructions before use.
- When purchasing new kitchen appliances, look for UL-listed appliances with automatic shut-off features.
- Never plug more than one high-wattage appliance into a single outlet.
- Never stand in or near water when using electrical appliances, and make sure outlets near sinks are equipped with properly tested ground-fault circuit interrupters (GFCIs).
- Stay focused and attentive to baking, brewing, and simmering foods.
- Keep young children away from cooking areas and closely supervise older children helping with baking and cooking.
- Keep cooking areas clean and free of grease.
- Make sure a working fire extinguisher is on hand and know how to operate it.

DECORATING:

- Place fresh-cut trees away from heat sources, such as heat registers, fireplaces, radiators, and televisions. Water the tree frequently.
- Use only lights that have been safety tested and have the UL label.
- Before use, check each light string for broken sockets, frayed cords, or faulty plugs. Replace damaged strings. Always unplug light strings while replacing bulbs.
- Don't string together more than three standard-size sets of lights.
- Make sure extension cords are in good condition and are UL-approved cords rated to carry the electrical load you will connect to them.





Christmas Light Displays

Be sure to travel through Freeman Lake Park in Elizabethtown to experience more than 100 lighted Christmas displays. Don't miss the Nolin RECC bucket truck and elf at the entrance of the park. Also visit Christmas at Creekfront in Hodgenville (Hwy. 210 just before you reach the square). Nolin RECC will have a lighted display along with many other Christmas scenes.

The Nolin RECC offices will be closed December 24 & 25, 2014 & January 1, 2015

We've Got Your \$25 Number! \$25 WIN \$25 Worth of FREE Electricity

Nolin News features a contest called "We've Got Your Number." Hidden inside this issue are 2 randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News*!

New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. Congratulations to our latest winner, **Jessica Topham, of Vine Grove.**

Online payments

Access your Nolin RECC account through our Web site at **www.nolinrecc.com**. Click on "YourAccount" to check your consumption history and make payments by debit card, Visa, or MasterCard. To apply for budget billing and automatic draft online, click on "Residential Bill Payment."



HOW TO REACH NOLIN RECC

ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 351-2199

(Office closed from 12:30-1:30 daily)

TOLL-FREE BUSINESS CALLS — 1-888-637-4247
PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359
EMERGENCY PHONE NUMBER — (270) 769-6396
EMERGENCY TOLL-FREE CALLS — 1-800-572-1147

Web site: www.nolinrecc.com
e-mail: comments@nolinrecc.com

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