



Editor, Patsy Whitehead, CCC

Featured above: Nolin RECC GIS Technician  
Caleb Embry, 4 years of service

## Comments from the President & CEO

### Our Goal: Make Your Life Better

When electric lines first extended to country homes and farms, they became the great equalizer. Finally, rural people had the same electrified conveniences and benefits that city residents had enjoyed for decades.

These days, electricity is not a luxury but a necessity to power today’s lifestyles. We take for granted that the lights will always come on. Electricity is our lifeline – lighting our homes and businesses at the touch of a switch, powering classroom computers to educate tomorrow’s leaders, and energizing life-saving medical equipment.

Though times and expectations have changed since rural communities were first energized, Nolin remains true to its mission. We continue to improve the quality of life for our members.

When you see a Nolin crew building new lines, they are doing

more than setting poles and stringing wire. They are providing the power to strengthen and grow our communities. The availability of dependable power attracts new businesses and inspires existing ones to expand. It lights up new homes and neighborhoods.

If adverse weather takes down one of those lines, co-op line techs work diligently to quickly restore power. We understand your job may depend on it.

We don’t just hang outdoor lights, but rather provide peace of mind in a world that is scary at times. Outside lighting can also bring neighbors together for a nighttime football or softball game — activities that keep community bonds strong.

Nolin’s service is about more than answering phones or mailing bills. Our energy advisors are here to show you how to lower your electric bill without sacrificing comfort. Other free tools and programs we offer help you make the most of your time and money.

The next time you see a Nolin RECC employee or a co-op service truck, I hope you will smile and give them a wave now that you know they’re on a mission to make your life better in some way.



**Mickey Miller**  
President & CEO



Thirteen-year line tech veteran Jeremy Jones wears a friendly smile as he heads off to the job site.

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# STAR Savings

## *Earn rebates for appliances with ENERGY STAR rating*

Is a large appliance such as a refrigerator or clothes washer on your shopping list? Then be sure to look for the ENERGY STAR logo to save money now and in the future.

To encourage our members to make energy-smart purchases, Nolin offers rebates ranging from \$50 to \$300 for major appliances that have earned the ENERGY STAR rating. Qualifying appliances include freezers, dishwashers, clothes washers, and refrigerators (greater than 7.75 cubic feet). Rebates are also available for heat pump water heaters, air source heat pumps, and central air conditioners.

### Know the difference

Before you shop, be sure you understand the difference in labels you'll find on new appliances. Most appliances will have a yellow Energy Guide label, but that does not indicate that it has earned an ENERGY STAR rating. It pays to know the difference since only those with the ENERGY STAR rating

can earn a rebate from Nolin.

The ENERGY STAR logo is on all qualified products that meet specific standards for energy efficiency. ENERGY STAR qualified products exceed the federal minimum standards for efficiency and quality — sometimes significantly. Look for the logo on major appliances and water heaters.

The bright yellow and black Energy Guide label, which the federal government requires most appliances to display, helps you determine whether an appliance is energy efficient. Energy Guide ratings for appliances will show their typical usage in kilowatt-hours per year. The lower the energy number, the more cost efficient it is to run. These labels will not show you which appliance is the most efficient on the market.

Before you buy, remember that an appliance labeled “energy efficient” may be low-energy rated, but may not meet the standards to be an ENERGY



Nolin offers rebates for select appliances bearing the ENERGY STAR logo. If the appliance does not have this logo, it does not qualify for a rebate.

STAR product. Choose an ENERGY STAR-rated product to earn both a rebate now and for exceptional energy savings over the life of the appliance.

Learn more about Nolin's appliance rebates and qualifying requirements at [www.nolinrecc.com](http://www.nolinrecc.com).



# Know how to shut off your electricity

If you have a gas or plumbing leak, you might need to shut off your home's electricity as well as the gas and water.

You can turn the electricity off inside your circuit breaker panel or fuse box. You would usually do this only in an extreme emergency.

Before you're faced with an emergency, locate your box. It might be in a utility closet, garage, or the basement. It's a metal box full of switches or fuses.

If your box is full of switches, they control your home's electrical circuits. To turn your electricity off, turn all of the switches to the "off" position, and then switch off the main switch at the top.

## Two cautions:

- If your floor is flooded or if the electrical panel is wet, do not touch the panel.
- If you see exposed wires inside the box, do not touch them. In both cases, call an electrician to handle this dangerous task.

Don't flip the main switch except during an emergency. If you're having a problem with electricity in a particular room or with one appliance, you can flip the switch that powers just that area. Often, you'll find that the individual switch is "off," and you can solve the problem by turning it back on.



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A photograph of a utility pole with power lines. The pole is in the foreground, and the lines stretch across the frame. The background is a cloudy sky. The text is overlaid on the right side of the image.

WE KEEP THEM UP HERE FOR A REASON.

STAY CLEAR OF DOWNED POWER LINES.

Helping members use electricity safely,  
that's the power of your co-op membership.

[www.nolinrecc.com](http://www.nolinrecc.com)



# 2016 ANNUAL MEETING

Friday, June 24



Featuring

## James Otto

John Hardin High School  
Elizabethtown, KY

Registration: 5:30–8:00 p.m.

Business Meeting: 7:00 p.m.



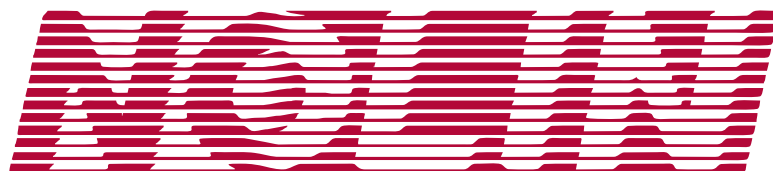
**FREE** Energy-saving light bulbs  
for members who attend!

Also Featuring

## The Brian Young Band



- FREE Health Fair & Exhibits
- Grand Prize: \$500
- Cash prizes and Bill Credits
- Food & Ice Cream
- Games & Rides



RURAL ELECTRIC COOPERATIVE CORPORATION

A Touchstone Energy® Cooperative 

# Attend *YOUR* Nolin RECC Annual Meeting

The Nolin RECC annual meeting will be at John Hardin High School on Friday, June 24. The fun starts at 5 PM with children's inflatables, a health fair, and exhibits. Rachel's Face Painting will be stationed in the main gym. The featured entertainment will be James Otto. Early in the evening, enjoy the country music of The Brian Young Band. And the annual meeting just wouldn't be the same without member registration gifts and plenty of door prizes.

Don't miss your opportunity to win the grand prize of \$500 cash, along with other cash prizes.

It's the Nolin RECC annual meeting...but the entire community is invited to join in on the fun!

- **Health fair and exhibits open at 5 PM**
- **Registration opens at 5:30 PM**
- **Business Meeting begins at 7 PM**

## Don't forget your member registration card

Members who bring their registration cards to the annual meeting will not have to wait in a long line to register. A sample of your member registration card is printed directly to the right.

When you receive your ballots in the mail, tear off the bottom portion of your official annual meeting registration card, and bring both address cards with you to the annual meeting. **Do not separate the two address cards.** The cards will be scanned electronically and members will be automatically registered for the meeting and all prize drawings.

Don't forget to cast your vote for two directors. All ballots must be received at the Nolin office no later than **10 AM, June 24.**



Nolin RECC employee Brian Heuke loads up with annual meeting buckets and bulbs.



Alaysia Hall visits Rachel's Face Painting at last year's Nolin RECC annual meeting.

THIS IS YOUR OFFICIAL ANNUAL MEETING REGISTRATION CARD

TEAR OFF THE SECTION BELOW AND BRING IT WITH YOU TO THE ANNUAL MEETING FOR YOUR FREE BUCKET, BULBS, AND TO REGISTER FOR DOOR PRIZES.

DO NOT SEPARATE THE TWO CARDS AT THE BOTTOM  
BRING BOTH CARDS TO THE ANNUAL MEETING

NOLIN RECC ANNUAL MEETING  
FRIDAY, JUNE 24, 2016  
JOHN HARDIN HIGH SCHOOL  
W. A. Jenkins Road, Elizabethtown

REGISTRATION: 5:30 PM - 8:00 PM

*See reverse side for director elections*

↓ ↓ ↓

TEAR HERE

|||

<p>John Doe 123 Circle Rd. Elizabethtown, KY 42701</p>	DO NOT TEAR	<p>John Doe 123 Circle Rd. Elizabethtown, KY 42701</p>
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# Putting safety first

## May is dedicated to National Electrical Safety Month

Officially summer begins June 20. But in these parts, May usually heralds the start of summer as temperatures begin to warm and cheerful flowers pop into bloom. It's a beautiful month.

May is also a great month for another reason: May is National Electrical Safety Month—an entire month dedicated to raising awareness about electrical hazards.

Nolin RECC knows the electric service we provide is now a necessity and is always there. You really don't think much when flipping a switch or plugging in an appliance. But you should think. To paraphrase a quote—electricity is a useful servant but a terrible master—unless it is used with safety in mind.

Coordinated by the Electrical Safety Foundation International, the theme for this year's National Electrical Safety Month is "At Home and at Work: Make Electrical Safety Everyone's Priority." Find out more at ESFI.org.

Follow these 10 tips on how to safely avoid common mistakes made with electricity:

**1 A downed power line does not mean it is dead.** Stay far away and notify your electric utility immediately.

**2 Never plug a generator into a wall outlet.** Dangerous backfeed (where power flows in opposite direction from its usual flow) sends electricity back through power lines and can injure or kill the lineman trying to restore power.

**3 Don't step into a flooded basement—water may be in contact with outlets or electrical cords.** The water of a flooded basement may be energized with electricity.

**4 Water and electrical equipment don't mix.** Replace appliances damaged by water because they are unsafe to use, and never use electrical equipment in wet conditions.

**5 Put GFCIs in all outlets.** Ground-fault circuit interrupters (GFCIs) monitor electricity flow in a circuit. If there is an irregularity, the power cuts off, preventing an electric shock.

**6 Never use extension cords permanently.** When using them for a permanent solution, they can overheat and cause fires.

**7 Never remove a plug's grounding pin.** The third prong on a plug is a safety feature. If the plug doesn't fit, the outlet needs to be replaced.

**8 Take care of electrical cords.** Never tack or nail a cord to any surface or run across traffic paths or under rugs. Check cords occasionally for damage; replace when necessary.

**9 Avoid overloading outlets.** Plugging in too many appliances to an outlet can strain your electrical system.

**10 Always call 811 before digging.** Find out where your utilities are marked so you know where it is safe to dig.

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## May is National Electrical Safety Month

We're committed to electrical safety excellence – for our members and employees.





# Co-op Connections Card

## Are YOU Connected?

### Nolin RECC Co-op Connections Card—Exclusive Membership

The Co-op Connections Card continues to be one of the most popular cards in your wallet. And when you pull this card out and use it, you don't pay any service or interest fees. In fact, members save money by using the Co-op Connections Card, which is a benefit provided exclusively to cooperative members.

Last year, the Co-op Connections Card saved Nolin members over \$42,000 on prescription medicine. Since January 2016, members using the card have saved an average of 59 percent on prescriptions.

Three years ago we introduced the Healthy Savings program, which offers members discounts on eye care, dental care, chiropractic visits, lab tests, imaging scans, and hearing aids in addition to the prescription discounts.

In January, the Co-op Connections Card began offering Identity Theft Protection to members. For \$5 a month for individual coverage or \$8 for a family, ID Sanctuary offers fraud and credit monitoring that scours billions of records and sources. If something changes, subscribers receive an alert. And if your

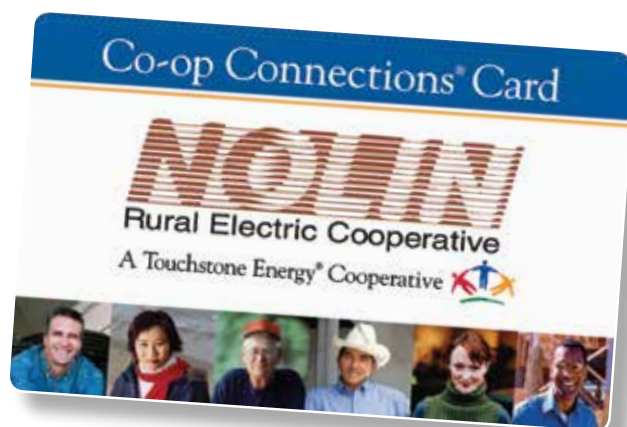
identity is stolen, the service also provides help in resolving the issue.

The card also offers discounts at many local, state, and national businesses and restaurants. The number of businesses participating in the Co-op Connections Card discounts increases daily.

For a complete list of pharmacy providers call (800) 800-7616 or log onto [www.locateproviders.com](http://www.locateproviders.com) and use the Group and Member numbers from the back of your card to search for providers. You can also obtain a list at [www.nolinrecc.com](http://www.nolinrecc.com) or by calling our office at (270) 765-6153.

#### Here is a list of our latest newcomers:

- **Elizabethtown area:**  
Wayne's Tire Center  
Walker Layne Boutique
- **Radcliff area:**  
The Red Brick Cottage Gifts & Home Accessories
- **Vine Grove area:**  
Mooserack Coffee



Nearly 200 local businesses honor the Co-op Connections Card. The program, which is offered through Touchstone Energy, is exclusive to rural electric cooperative members.

#### All Nolin RECC members should have the Co-op Connections Card.

New members receive the Co-op Connections Card when they sign up for service. Visit [www.nolinrecc.com](http://www.nolinrecc.com) for a complete listing of local and national offers.

Can't find your Co-op Connections Card? Call the Nolin RECC office at (270) 765-6153 ext. 3341.



Prescription



Lab & Imaging



Dental



Vision



Hearing



Chiropractic

**We've Got Your  
\$25 Number! \$25**  
**WIN \$25 Worth of FREE Electricity**

*Nolin News* features a contest called "We've Got Your Number." Hidden inside this issue are two randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News!*

**New Member Credits**

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. Congratulations to our latest winner, **Amy Colon, of Elizabethtown.**

**Online payments**

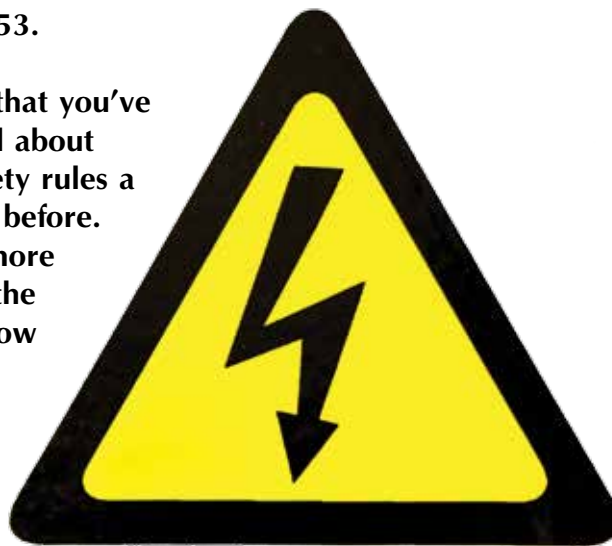
Access your Nolin RECC account through our Web site at **www.nolinrecc.com.** Click on "YourAccount" to check your consumption history and make payments by debit card, Visa, or MasterCard. To apply for budget billing and automatic draft online, click on "Residential Bill Payment."

**Follow Electrical Safety Rules**

During National Electrical Safety Month, take a few moments to think about ways to prevent electricity-related fires, injuries, and fatalities.

Nolin provides online safety tools for both adults and children at [www.nolinrecc.com](http://www.nolinrecc.com). Our online Safety Station and Kids Korner pages offer fun and games to teach children practical lessons about avoiding electrical hazards. We also offer free safety education programs for groups of all ages. If you'd like to schedule a presentation, call us at (270) 765-6153.

It may seem that you've read or heard about electrical safety rules a million times before. Still, don't ignore them. Know the rules and follow the rules!



**The Nolin RECC offices will be closed Monday, May 30, 2016, in observance of Memorial Day.**

**HOW TO REACH NOLIN RECC**

**ELIZABETHTOWN OFFICE**

411 Ring Road, Elizabethtown, KY 42701-6767  
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 765-6153

**RADCLIFF OFFICE**

101 West Lincoln Trail Blvd., Radcliff, KY 40160  
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 351-2199  
(Office closed from 12:30-1:30 daily)

**TOLL-FREE BUSINESS CALLS — 1-888-637-4247**  
**PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359**  
**FOR EMERGENCIES — (270) 765-6153**

Web site: [www.nolinrecc.com](http://www.nolinrecc.com)  
e-mail: [comments@nolinrecc.com](mailto:comments@nolinrecc.com)

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