



Editor, Patsy Whitehead, CCC

Featured above: Nolin RECC Fort Knox Accounting Manager  
Mechonda O'Brien, 21 years of service

*News you can use*

## Loyal Connections

*Co-ops change lives in the communities they serve*

**L**oyalty is a prized virtue—to country, family, even the schools we attend. We keep those ties strong throughout our lives.

Your employees and directors at Nolin RECC also have loyalties, to the members and communities we serve. We have deep connections here because this is our home too, and you are our neighbor.

When you signed up for service with Nolin, you became a member, not a customer—because each of our 33,500 consumer-members owns a portion of the cooperative. So in other words, this is your cooperative—we all share it together!

That means we care about improving the quality of life in the areas we serve. From sponsoring programs at our local high schools to taking donations for Feeding America, Kentucky's Heartland, Nolin invests in the places where you live and work.

We don't exist to make profits for distant investors on Wall Street. We exist to provide you with safe, reliable, and affordable electric service—and doing so in a way that makes things better for future generations. Because electric co-ops operate on a not-for-profit basis, we have no need to increase revenues above what it takes to run our business in a financially sound manner. This structure helps keep your electric bills affordable.



We take our jobs seriously, but we also take our community roles seriously, too. That's why we offer scholarships to college-bound students, and send five high school juniors to Washington, D.C., every summer to learn about history and government.

We don't participate in these activities simply because it's nice to do, or even the right thing to do. We do it because we remain loyal to our members, our neighbors, our community—our mission is to make life better in the areas we serve.

Co-ops like Nolin RECC have a lot to be proud of—loyalty to our members and our community is just a sample of the ways we make a difference. As we celebrate National Cooperative Month in October, Nolin wants to remind you that we are here for you and your opinions make a difference to us. Remember, your employees and directors at Nolin are committed to improving the quality of life in the communities we serve.



**Mickey Miller**  
President & CEO



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# Kristen Pack Gets Green



Let's all celebrate National Co-op Month and "Get Green"

When Nolin RECC member Kristen Pack of Hodgenville heard about the co-op's "Get Green" contest last year, she entered hoping to win one of 20 \$100 electric bill credits. She had little hope of winning, but was encouraged by her best friend to enter.

As it turns out, Kristen owes her best friend a big hug and "thank you"! Not only was she fortunate to have her name randomly selected as one of the electric bill credit winners, Kristen also was awarded up to \$2,000 worth of FREE home energy upgrades from Nolin.

"The bill credit came just in time for Christmas," says Kristen. "I was in total disbelief when the call came from Nolin saying I had won a \$100 bill credit. And when they told me my home would be evaluated for energy-efficiency improvements and I may possibly earn up to \$2,000 to go toward needed upgrades, I immediately started to think about a much-needed new HVAC system."

Altogether, 20 Nolin members received a \$100 bill credit and their homes were evaluated for energy improvement upgrades. After considering all factors, it was determined Kristen's home would benefit the most from the energy-efficiency improvements.

Based on a thorough home efficiency evaluation, Nolin



RECC Energy Services Coordinator Todd Drake recommended Kristen install a new energy-efficient heat pump to replace her '80s model, which was not efficiently taking care of her heating and cooling needs. Drake estimates she saves around 30 percent in heating cost alone with the new system.

"Although I had to put in some money of my own for the new system," says Kristen, "it was well worth the

investment. If it had not been for Nolin RECC, I still would not have my new HVAC system and I would be paying a lot more in energy costs month after month."

Nolin is offering the "Get Green" promotion again this year as we celebrate National Co-op Month. Members can enter to win one of 20 \$100 electric bill credits AND a chance to cash in on the \$2,000 worth of home energy improvements. Deadline for entries is November 30, 2013. Members can enter online at [www.nolinrecc.com](http://www.nolinrecc.com) or by completing the form in the October Nolin RECC bill insert.

#### **Kristen's advice to you...**

"Don't wait for your best friend to push you into entering the 'Get Green' contest!"

# We Need **YOU** for Nolin RECC's Member Advisory Council



Barney and Betty Hornback of Elizabethtown serve on Nolin RECC's Member Advisory Council.

**T**he Member Advisory Council (MAC) is made up of interested Nolin members from throughout the service area. Are you willing to give the management and directors of Nolin your ideas and opinions about how the cooperative can best serve the members? Are you willing to help your cooperative better understand the needs of the membership? Are you willing to attend at least two evening meetings per year to learn more about your cooperative's operations?

If you are interested in helping your cooperative and serving on the Member Advisory Council, please complete the form below and mail it to: Member Services Department, Nolin RECC, 411 Ring Road, Elizabethtown, KY 42701-6767, or call (270) 765-6153. The next meeting will be October 29.

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Phone \_\_\_\_\_ Acct. No. \_\_\_\_\_

Why do you want to be a member of the Advisory Council?

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## Save energy. Help the environment. Pocket the rewards.

Sign up for **SimpleSaver** and pocket the rewards.

We will credit your bill up to \$20 annually for each central air conditioner you enroll. Sign up your 40-gallon or greater electric water heater and receive an additional \$10 annual credit. In exchange, we install a switch to cycle the units briefly when electrical demand peaks.

**SimpleSaver**...saving energy just got more rewarding.

1-800-305-5493  
www.simplesaver.coop



# Update on PrePay Metering for Nolin Members

The Kentucky Public Service Commission (PSC) has lifted enrollment limitations from Nolin's PrePay program. This service was introduced to members in June 2011 as a test/pilot program and since that time, it has become very popular.

Nolin's prepayment plan allows you to decide when and how much to pay on

your electric account – you control your own account. Simply pay for electricity before using it by making deposits into your account as you can afford to do so. You can add money into your Nolin account with VISA/Mastercard online or over the telephone. If you prefer, visit the office and make payments in person.

## Are you ready to get started?

You purchase electricity before you use it by visiting the Nolin RECC office to sign up for the plan and pay money into your account. When your account runs low, you receive an alert by phone or e-mail informing you it's time to add funds to your account. You can track your usage by phone or online at [www.nolinrecc.com](http://www.nolinrecc.com) 24 hours a day.

Your electrical service will be automatically disconnected when your funds reach a zero balance. You can purchase more power seven days a week and you will not be charged a disconnect or reconnect fee. To avoid disconnects, Nolin sug-

gests that you keep a reasonable balance in your PrePay account.

Nolin PrePay members do not pay a deposit. Current members who sign up for Nolin PrePay will have their deposit applied/transferred to their account(s), and Nolin PrePay accounts do not receive a monthly bill.

Nolin RECC members receiving electric service under the residential rate can enroll in PrePay.

## Restrictions apply on Nolin PrePay

Nolin members must sign a one-year enrollment agreement. Members and others living in a home with medical conditions are NOT eligible for the program.

*If you are on a limited income, or perhaps unsure how long you will live in the area, Nolin PrePay may be the energy solution for you! Please contact (270) 765-6153 for more information on Nolin PrePay Metering.*



## Nolin Rural Electric Cooperative Corporation Electric Rates

The following rates and charges for the consumers of Nolin Rural Electric Cooperative were in effect as of June 1, 2011.

SCHEDULE 1 Residential, Farm, Non-Farm, Trailers & Mobile Homes		SCHEDULE 4 – Industrial	
Rates:		Demand Charge	
Customer Charge	\$9.04 per month	Per Kilowatt of Billing Per Month	\$4.95
All kwh Charge	.08598 per kwh	Energy Charge	
The minimum monthly charge for single-phase service is \$9.04.		First 3,500 kwh per month	.08248
		Next 6,500 kwh per month	.06789
		Over 10,000 kwh per month	.06410
SCHEDULE 2 Commercial, Small Power, Single-Phase & Three-Phase Service		SCHEDULE 5 – Rural Lighting	
Rates:		High-pressure Sodium	
Customer Charge	\$16.82 per month	100-Watt	75 kwh \$10.06
All kwh Charge	.09274 per kwh		
The minimum monthly charge for single-phase service is \$16.82.			
SCHEDULE 3 — Large Power			
Customer Charge	\$28.50 per month		
Demand Charge			
Per Kilowatt of Billing Demand Per Month	\$4.95		
Energy Charge			
First 2,500 kwh per month	.07845		
Next 12,500 kwh per month	.07337		
Over 15,000 kwh per month	.07184		

### FUEL ADJUSTMENT CLAUSE

All rates are applicable to the Fuel Adjustment Clause and may be increased or decreased by an amount per kwh equal to the fuel adjustment amount per kwh as billed by the wholesale power supplier plus an allowance for line losses. The allowance for line losses will not exceed 10% and is based on a 12-month moving average of such losses. This fuel clause is subject to all other applicable provisions as set out in 807 KAR 5:056.

(kwh=kilowatt-hour)

# Recognizing a Young Leader

## Fourth generation namesake earns distinction

High school senior Clarence George Lewis IV is fast becoming one of Hardin County's finest teens. His hard work and well-rounded personality have earned Clarence an elite position as Kentucky's representative on the Youth Leadership Council (YLC) of the National Rural Electric Cooperative Association (NRECA).

Clarence is a 2013 Nolin RECC Washington Youth Tour delegate who traveled in June with four other local teens to tour historic monuments and museums and to learn how our government operates. The trip to Washington was featured last month in this newsletter and all five students were highlighted on the cover of the September *Kentucky Living* magazine.

During Youth Tour week, Clarence took advantage of an opportunity to apply for YLC with hopes of claiming the position. "Someday I hope to be involved in politics," says Clarence. "My dream job would be to work in a U.S. embassy. As I was reading the leadership application, I noticed the selection to this position would take me back to Washington for a conference in July and that really motivated me to want this title."

Clarence says he didn't fully appreciate the importance of his selection until he returned to Washington in late July to participate in the four-day leadership conference. "As the week progressed I became more and more excited," says Clarence. "There was a lot of education on NRECA and cooperatives and the important role they play on Capitol Hill. The knowledge I gained from this trip has inspired me to seek an internship in

D. C. later in life."

The opportunities continue for young Mr. Lewis in the upcoming months as he prepares a speech for the Kentucky



Association of Electric Cooperatives (KAEC) annual meeting in Louisville this November. From there, he will travel to Nashville, Tennessee, in March 2014, to attend the NRECA annual meeting. Clarence will join all 43 members of the YLC at the national conference along with co-op management and directors from across the United States.

Clarence began setting high expectations for himself early in life. He is focused on doing the best he can and doesn't mind working hard for his achievements. At the young age of 5, Clarence started playing football and today he is an offensive line right guard on Central Hardin High School's football team. He also works very hard to maintain his excellent grades at school

and is active in numerous clubs including the Y-Club, Young Republicans Club, and the speech team.

Although Clarence will proudly talk about his grades and sports, he is humble about the time he spends helping community members. He routinely volunteers with Feeding America, Kentucky's Heartland after-school program, and once a month Clarence reads stories to elementary school children. "Central Hardin athletes take turns going into elementary school classrooms to read to the kids," says Clarence. "The young children are interested in what high school is like and the kids get excited about growing up – sometimes I wouldn't mind trading places with them for a day!"

It's clear to see this remarkable young man has a busy life. He also works part-time at a local retail store and helps out at home with his siblings, Cristian (10), Cyrus (9), and Cierra (3). Originally from San

Antonio, Texas, his proud parents are Clarence George III and Laura Lewis.

So what does the future hold for Clarence George Lewis IV? He will graduate from Central Hardin in May, plans to attend Centre College in the fall of 2014, hopes to continue playing football, and he will definitely take advantage of every opportunity to advance his goals in life.

"I was raised to take advantage of opportunities," Clarence proudly states. "I think the positive influence and structural upbringing of my parents have directly impacted my desire to succeed in all I do."

Congratulations Mr. Clarence George Lewis IV. We are all proud of you!

# Let's Celebrate Co-op Members

## Nolin Members Are the Most Important Part of the Cooperative

When the economy is uncertain and the country's leaders can't seem to agree what to do about it, it's good to know that your neighbors have your back.

One of those good neighbors is Nolin RECC.

Nolin is locally owned. In fact, you and your neighbors own it.

That's the nature of the cooperative way of doing business. A cooperative is owned by the people who use its services. That's why your cooperative refers to you as a member/owner instead of a customer.

As a member/owner, you have a say in how your co-op operates. You can attend Nolin's annual membership meeting, vote for your directors, and even run for a seat on the board yourself.

Electric cooperatives do not sell stock on Wall Street or rely on investors to stay in business. It's a community business—and it always has been.

## Another Annual Meeting Winner

Nolin RECC member Marcy Ward of Sonora recognizes a winning opportunity when she sees one! Mrs. Ward cashed in on a \$75 electric bill credit by identifying the most people featured on two pages of the August 2013 *Nolin News*. The individuals were attending the Nolin RECC annual meeting in June when their photos were snapped.

The significance of 75 is to recognize the co-op's 75th anniversary this year! Participating members did not have to be present at the annual meeting.

It always pays to read the *Nolin News*...just ask Marcy Ward!

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CFLs help you  
**SAVE IT!**

Replacing incandescent bulbs with CFLs is a quick, low-cost way you can save about \$130 a year on your electric bill.

Visit [www.nolinrecc.com](http://www.nolinrecc.com) for more cost-saving ideas and to learn about our energy-efficiency programs and rebates.

Working together, we can **SAVE IT!**

270-765-6153

[nolinrecc.com](http://nolinrecc.com)

# Protect Your Family—Take Steps to Prevent Electrical Fires in the Home

## Tips for National Fire Prevention Week

The United States Fire Administration reports there are an average of 28,300 residential electrical fires each year, causing 390 deaths, 1,000 injuries, and nearly \$1 billion in direct losses. The National Fire Protection Association notes that 41 percent of those fires were related to home wiring, cords, or lighting.

Safe Electricity wants consumers to be aware that the majority of electrical fires are preventable and offers some simple things to check for around the home:

- Make sure light bulbs are correctly rated for the fixture in which they are being used. Do not use light bulbs with wattage that is too high for the fixture. For example, using a 100-watt bulb in a 60-watt fixture creates the danger of overheating and fire.
- Keep lamps, especially those with halogen light bulbs, away from flammable materials such as drapes, clothing, or paper. Turn them off when you leave the home.
- Look for cracked or damaged cords and loose-fitting plugs on extension cords as well as appliance cords. Replace or repair damaged cords and plugs.
- If an appliance has a three-prong plug, use it only in a three-slot outlet. Never remove the round grounding pin or force it to fit into a two-slot outlet or extension cord.
- Replace any appliance or tool if it causes even small electrical shocks, overheats, shorts out, or gives off smoke or sparks.



- Switch plates and outlet covers that are discolored or warm to the touch indicate a problem that should be checked out. Immediately shut off light switches that are hot to the touch and have them professionally replaced. Have an electrician check the wiring in your home if you find popping and sizzling sounds in walls, lights that dim when other appliances are turned on, or frequently tripped circuits.
- Use extension cords only temporarily, not as permanent wiring. Don't overload them.
- Do not place cords and wires in dangerous places such as under rugs, in high-traffic areas where they can be trampled, or in tight spaces where heat can build up.
- To prevent overheating, allow air space around heat-producing appliances such as TVs, plug-in radios, stereo sets, computers, and high-wattage lamps.
- Do not exceed 1,500 watts of appliance load for each outlet or circuit.
- Know where your circuit breakers and fuse boxes are and how to operate them. Make sure the panel door is securely closed.
- When buying electrical appli-

ances, look for products evaluated by a nationally recognized laboratory, such as Underwriters Laboratories (UL). When using appliances, follow the manufacturer's safety precautions.

Finally, protect your family by checking the operation of the smoke detectors and have an escape plan for everyone in your family. Check detectors every month and replace the batteries twice a year. The National Fire Prevention Agency reports that roughly 60 percent of reported home fire deaths happened in homes with no smoke alarms or alarms that weren't working. Also, develop and practice an escape plan twice a year in case of a fire. A good plan is known by all household members and includes an outside meeting location away from danger of the fire.

If you must attempt to put out an electrical fire, use a Class B/C or Class C rated dry fire extinguisher. Never try to extinguish an electrical fire with water!

Safe Electricity urges everyone to understand how electrical hazards can contribute to fires and to take steps to keep your home and loved ones safe from electrical fires. Learn more at [SafeElectricity.org](http://SafeElectricity.org).

## We've Got Your \$75 Number! \$75

WIN \$75 Worth of FREE Electricity

*Nolin News* features a contest called "We've Got Your Number." Hidden inside this issue are 2 randomly selected member account numbers. If you spot your account number, contact the Member Services Department at 765-6153, and **win a \$75 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News*!

## New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$20 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. Congratulations to our latest winner, **Mark Fuqua, of Radcliff.**

## Online payments

Access your Nolin RECC account through our Web site at **www.nolinrecc.com**. Click on "YourAccount" to check your consumption history and make payments by debit card, Visa, or MasterCard. To apply for budget billing and automatic draft online, click on "Residential Bill Payment."

## A look back in time

Joel and Kitty Dixon are lucky that they really don't remember living without electricity. Joel says he was about 4 years old when the family farm in LaRue County was energized, but he doesn't remember much about it after all these years.

Kitty and her family were without electricity for just a short time when they moved to LaRue County from Louisville. Kitty says, "It didn't take long for my dad to pay to have electricity run to our farm after we moved here."



The couple says they are fortunate to have always had electricity at their fingertips. "During the ice storm in 2009, I used a six-wheeler to get around the farm," says Joel. "At the time I had a small generator, but have since purchased a whole-house system just in case we get another bad winter."

Kitty shared her thoughts about living without electricity: "All anyone has to do is to be without electricity for an hour." She continues, saying, "Count how many times you flip the switch expecting the lights to come on – all it takes is one hour to appreciate what you often take for granted."

The Dixons are long-time members of the Nolin RECC Member Advisory Council. "I've always appreciated Nolin RECC and what they do for the members and the community," says Joel. "I'm a true believer in the cooperative way of doing business."

### HOW TO REACH NOLIN RECC

#### ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767  
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 765-6153

#### RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160  
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 351-2199  
(Office closed from 12:30-1:30 daily)

**TOLL-FREE BUSINESS CALLS — 1-888-637-4247**

**EMERGENCY PHONE NUMBER — (270) 769-6396**

**EMERGENCY TOLL-FREE CALLS — 1-800-572-1147**

Web site: [www.nolinrecc.com](http://www.nolinrecc.com)  
e-mail: [comments@nolinrecc.com](mailto:comments@nolinrecc.com)

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