

April 2017

## *We all save with Paperless Billing*

Both Nolin and its members save money with paperless billing. The process is easy – simply visit or call the office and ask for a “Paperless Billing Release of Liability” form.

There are just two stipulations members must meet before signing up for paperless billing: 1) No one in the household can be on a life sustaining machine powered by electricity, and 2) members must sign a “Release of Liability” and the release must be notarized before the paper bills are discontinued. A Notary is available for those who visit the Nolin office to sign up.

Paperless billing is ideal for members enrolled in automatic payment draft or who prefer to pay online. In addition to our online payment option, members may pay over the phone 24/7 with VISA/MasterCard. Simply dial this toll free number: 1-855-356-6359. You will need your Nolin account number when paying by phone.

### **A Quick and Easy Way to Pay – SmartHub Pay Now**

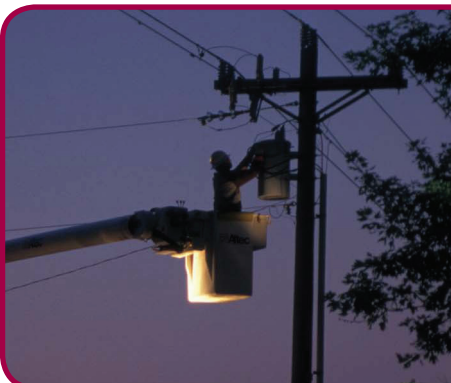
Nolin introduced you to SmartHub a few years ago, and now we’d like you to meet SmartHub Pay Now! This innovative tool bypasses the SmartHub homepage to provide you with a fast and simple way to electronically pay your Nolin bill. SmartHub Pay Now can be accessed



from the Nolin website at [www.nolinrecc.com](http://www.nolinrecc.com) (you will find the link in the upper right corner on the homepage). Simply click on the link, enter your Nolin account number and last name (or business name), and make your payment. It’s quick and easy!

Members may also access SmartHub Pay Now on their iPhone through the Nolin website. Once on the Nolin homepage, scroll down and click on the “Pay Now” link.

With SmartHub Pay Now members do not need a password – all you need is your Nolin account number which is located on your bill statement. Keep your account number handy and start paying the quick and easy way!



### **National Lineman Appreciation Day is April 10th.**

If you see some of the Nolin line techs out in your community, be sure to tell them how much you appreciate what they do! Remember, your power works because they do! Use **#ThankALineman** on social media to show your support to these hard-working men and women.

# Celebrating Earth Day with Renewable Energy

Though it is officially celebrated on April 22, every day is Earth Day here at Nolin RECC because of our constant commitment to the environment.

When it comes to energy conservation and renewable power, Nolin and Kentucky's Touchstone Energy Cooperatives have long been leaders. In 2003, we constructed the state's first renewable power projects, plants that convert decaying landfill trash into electricity. Today, there are six of these plants, which are recognized for being both environmentally responsible and cost efficient.

And now Nolin members have the opportunity to invest in solar energy. Our power provider, East Kentucky Power

Cooperative, is building a community solar farm and installing thousands of solar panels on about 60 acres at a site in Central Kentucky. In the near future, you will have the opportunity to purchase a license for a portion of this solar project's capacity. We'll update you as this project moves along.

For now, let's celebrate the earth and the power it provides to all of us!



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## Heat Pump Retrofit = Comfort and Savings

Are you considering installing a high-efficiency heat pump in an existing home? If so, call the Nolin RECC office at 270-765-6153 and ask to speak to an energy advisor before you purchase your new system. Nolin offers incentives to members who install high-efficiency heat pumps meeting these requirements:

- **Must convert from electric furnace, ceiling cable heat, or baseboard heat to a heat pump**
- **Must be an all-electric home**

Bill credit rebates are as follows:

- **13 SEER / 7.7 HSPF .....\$500**
- **14 SEER / 8.0 HSPF .....\$750**
- **15 SEER / 8.5 HSPF or greater..... \$1,000**



*Mark your calendars for the  
Nolin RECC Annual Meeting,  
Friday, June 23rd at*

*John Hardin High School!*

*Get ready for another great evening  
with your co-op friends and family.*

