

February 2018

Personalized Video Bill Explanations Help You Track Energy

Introducing Billing*Insights* Energy Alerts

As the weather changes so do the costs to heat and cool your home. Understanding the impact of the weather, your behavior, and number of days in the billing cycle can help you track your energy use and provide you with reasons why your bill may change from month-to-month.

Nolin RECC is always looking for ways to help our members. This month we're introducing a FREE personalized video bill explanation delivered by email if your bill changes more than \$50 from the previous month.

Energy Analysis Just for You

Your home and family is unique and so is your energy use. These informational personal video messages explain your home's energy use compared to last month using your actual billing data. If there is an increase or decrease in your energy use, the video will explain what may have contributed to

the change. The video will point out the impact of the local weather as well as the number of days in the billing period. The explanation also includes other factors such as guests in the home or thermostat settings. Each video will contain recommendations on how to save energy.

Sign Up Today!

To sign up for Billing*Insights* Energy Alerts visit www.nolinrecc.com and click on Billing*Insights*. If you are not already enrolled in SmartHub, follow the instructions to create an account. After you log into SmartHub, click on the Billing*Insights* Energy Alerts located at the bottom of the page – now you're ready to subscribe.

Go Digital

Sign up to receive paperless billing and receive your bill and video by email every month. It's free, secure, and a great way to help save the environment.

Can you DIG IT? Make sure you Call 811 First!

Have you ever come home to find paint lines or little colored flags sticking up near your property? Chances are your neighbor has called 811 to have underground utilities identified. If the flags are red that means electricity lines are buried underneath the flagged area. Yellow flags indicate buried gas lines. Various colors are used to identify what lies beneath.

There are all types of lines and pipes buried beneath the surface of the earth that are vital to everyday living like water, electricity and natural gas. So when you start planning to dig anywhere on your property, first Call 811 at least a few days before you break ground. Utility professionals will be dispatched to your home or business to determine the location of underground lines.

When you make the FREE call to 811 before you dig, you'll help prevent unintended consequences such as injury to you or your family, damage to your property, utility service outages to the entire neighborhood and potential fines and repair costs.

Picking up the phone and calling 811 Before You Dig is the easy part. The hard part is getting the shovel out and going to work after your underground line inspection is complete.



**Know what's below.
Call before you dig.**



Seal cracks to save energy, money

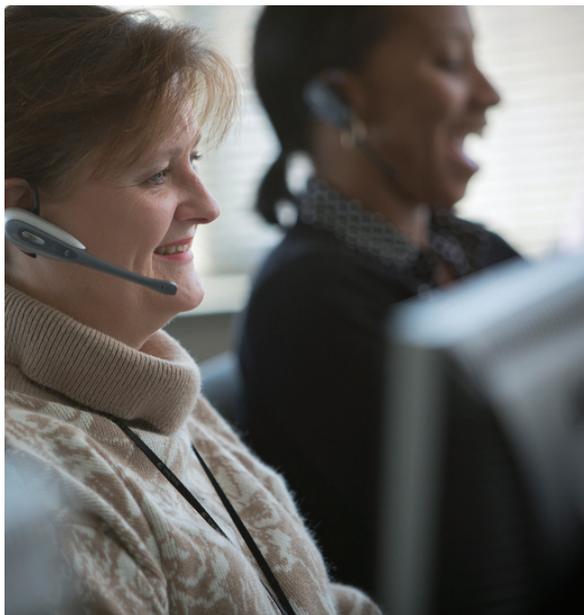
Finding and sealing air leaks can save you energy and money

Caulking cracks and openings in your home can save you on energy costs. Find cracks by waiting for a windy day and then carefully holding a lit incense stick or a smoke pen next to your windows, doors, electrical outlets, and other spots where outside air may infiltrate. If the smoke stream moves horizontally, you've found a leak that needs to be sealed.

Experts recommend using waterproof, flexible, and long-lasting silicone caulk to seal cracks and gaps that are less than one-quarter-inch wide. It's important to remove any old caulk and clean the surface before applying new caulk.

Fresh caulk takes several hours, or longer, to dry, so it's best to do the job on a dry day when humidity is relatively low and the temperature is above 45 degrees. In addition to caulk, you can use low-expansion spray foam to seal leaks.

For other tips on how to save energy—and money—visit www.nolinrecc.com or www.energysavers.gov.



WHEN IDENTITY THEFT STRIKES, WE'RE ON YOUR SIDE.

Identity theft is the fastest growing crime in the U.S. **Co-op Connections** wants to help by unveiling **ID Sanctuary**, an identity theft monitoring and resolution service.

This benefit provides you with the proactive tools and recovery assistance needed to quickly respond to an identity or fraud crisis.



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