



Editor, Patsy Whitehead, CCC

Featured above: Nolin RECC Information Systems Technician, Stuart Gross, 1 year of service.

Comments from the President and CEO

Lives on the line

Lineman Appreciation Day is April 10

We thank our extraordinary line techs who dedicate their lives to keeping the lights on in our local communities. Twenty-eight line techs maintain just over 3,000 miles of line in Nolin RECC's service territory, and without them, our world would be dark.

We depend on our entire staff to keep Nolin running smoothly, but on April 10, 2017, we honor all line techs who often find themselves in dangerous and challenging situations, so our lives may be a little bit brighter and safer every day. These brave men and women repair damaged lines and maintain critical infrastructure for our communities. Without their hard work and commitment to the job, our co-op would not thrive. No matter the time—day or night, weekday or weekend—if the lights go out, so do they.

Perhaps you have seen Nolin line techs restoring power in howling winds

or in freezing, icy conditions. They work around the clock near high-voltage power lines until electricity is restored to every member in our co-op community. But regardless of weather conditions, SAFETY is always our top priority on any job!

In addition to aiding members in our local service territory, line techs are always willing and eager to volunteer when a neighboring community, county, or state is in need after a major outage occurs.

Our line techs are brave, committed, and critical to our success. We hope you will join us in thanking the many line techs—both locally and around the world—that light our lives. If you are out and about April 10 and you see any of your line techs, please take the time to tell them how much you appreciate what they do!

Remember, your power works because they do! Use #ThankALineman on social media to show your support.



At right, this sculpture is featured in the Nolin RECC (Elizabethtown) front lobby and serves to remind us of the remarkable job Nolin line techs do in keeping the lights on. The sculpture was designed and fabricated by Rich Griendling.

National Association Sets Aside Second Monday Every April for Lineman Appreciation Day

Because of their importance to you and our co-op, in 2015 the National Rural Electric Cooperative Association set aside the second Monday of every April as Lineman Appreciation Day. This year's Lineman Appreciation day is April 10.



Mickey Miller
President & CEO

BillingInsights offers FREE LED Bulb

A starting point for savings

Have you checked out Nolin's **Billing Insights** program yet? It allows you to take a good look at your home's actual energy use by completing an online energy audit. This tool gives you the ability to view energy use and costs by using your billing history, actual weather data, and some information about your home. **Billing Insights**

will show you how you can lower your energy costs and become more energy efficient.

You can access **Billing Insights** by visiting www.nolinrecc.com and clicking on the **Billing Insights** logo (lower center of page). Another way to get **Billing Insights** is through the SmartHub app on your mobile device. Look for the "My Usage" tab and then click on "Usage Management" to find **Billing Insights**.

Receive a FREE Philips Slimstyle LED bulb in the mail after completing



your online energy audit through **Billing Insights!**



Pocket Easy Money

The ENERGY STAR Appliance Rebate Program provides rebates to members who purchase and install ENERGY STAR-certified appliances. Rebates range from \$50 to \$300.

<u>ENERGY STAR APPLIANCES</u>	<u>REBATE</u>
Refrigerator.....	\$100
Freezer	\$50
Dishwasher.....	\$50
Clothes Washer.....	\$75
Heat Pump Water Heater..	\$300
Heat Pump	\$300
Central Air Conditioning	\$300

Visit Nolin's Web site and click on "Rebates" for more information on this great new program.

EARTH DAY
APRIL 22



Make every day Earth Day with some simple energy savers

Earth Day is April 22. Here are some 10 energy-saving ways to celebrate:

- 1 Call a qualified air-conditioning technician to service your central air-conditioning system. HVAC equipment needs service every year to head off major problems and keep the system running smoothly all summer.
- 2 Cook outside on the grill as soon as the weather permits. When you don't turn on your kitchen's cooktop or oven, you don't heat up your house.
- 3 Close the shades on hot days. Heat can find its way into your house through the windows and tempt you to crank the a/c up unnecessarily.
- 4 If it's sunny but not hot outdoors, throw those curtains open and let the natural daylight illuminate your home. Turn off the lights. You won't need them.
- 5 A programmable thermostat on your heat pump will help you limit how much energy you use.
- 6 Seal the ducts in your central air-conditioning system. Leaky ducts can push your cooling costs up by as much as 30 percent.
- 7 Caulk around windows and electrical outlets to avoid drafty air-leaks in your home.
- 8 Change your a/c filter. A clogged filter forces your system to work harder and use more energy. It can also send the dust and allergens it collects right back into your indoor air.

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Wulfe Brothers to perform at Nolin's Annual Meeting June 23

Your annual meeting traditionally proves to be fun and entertaining for the entire family, and this year again, we plan to deliver old-fashioned family fun you've come to expect. Watch the children outside as they jump and bounce on the inflatable slide and playhouse. Once indoors, visit Rachel's Face Painting and register your children for a chance to win a bicycle.

Member registration officially opens

at 5:30 PM, which gives you time to enjoy the health and exhibit fair or just relax to a delicious dinner while waiting for the 7:00 PM business meeting. Members should remain in the main gym after the business session for registration prize drawings. And then, get ready to tap your feet and clap your hands to a diverse combination of music performed by The Wulfe Brothers.



**Mark your calendar
and plan to attend!**

**Friday, June 23, 2017
John Hardin High School
384 W. A. Jenkins Road
Elizabethtown**

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Operation Round-Up Helps Community

Applications for grants accepted until May 12



Mission Hope for Kids is grateful for the generosity of Nolin RECC members who participate in Operation Round-Up.

More than 5,500 Nolin RECC members are making a major impact on their community with just a handful of change. These community-minded members are rounding up their monthly electric bill to the next highest dollar and sending their quarters, nickels, dimes, and pennies to a special account called Operation Round-Up (ORU).

Countless civic groups, nonprofit agencies, and charities have benefited from ORU funds in the past 10 years. In all, over \$160,000 has been awarded in grants to worthy causes right here in our local community. "It's an amazing way for Nolin members to give back to their community while not having to dig deep into their pockets," says Mark Rock, ORU chair.

Mission Hope for Kids is one of the many nonprofit agencies that have experienced the goodwill of Nolin members through ORU funds. Nelle Thomas, Mission Hope for Kids

executive director, says they were awarded a grant last year to purchase a smart board and supporting software. The smart board is an interactive learning tool that enhances their academic program and increases the effectiveness of literacy and math. Both students and mentors use the board for instruction and learning.

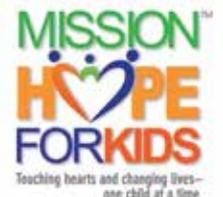
Mission Hope for Kids serves 185 low-income students every Monday through Friday, ranging from kindergarten to 12th grade, with a main campus in Elizabethtown and a satellite office in Radcliff.

"We offer holistic support to help students succeed not only in school but in life," says Nelle.

"We provide meals, snacks, and basic needs like clothes, shoes, and school supplies. And we also provide transportation – without a means of travel, the kids wouldn't be able to get here.

"We are tremendously thankful for the ORU grant," says Nelle. "We are 100 percent funded through grants and the local community – without the help of others, we just couldn't do it." Nelle says they have around 150 community volunteers who help serve about 2,000 snacks and meals every month and always welcome others who wish to help.

Those interested in applying for an ORU grant are encouraged to visit www.nolinrecc.com to download an application. The deadline to submit your request for funds is 5 PM, May 12, 2017.





SmartHub Pay Now— Quick and Easy Way to Pay

Touchstone Energy Honor Flight

Nolin will sponsor two WWII veterans on the Touchstone Energy Honor Flight on September 16. If you are a WWII veteran and have never visited the war memorials in Washington, D.C., please contact Patsy Whitehead at (270) 765-6153 ext. 3310 to find out how you can go! Deadline to register is April 21, 2017.

SmartHub Pay Now provides you with a fast and simple way to electronically pay your Nolin bill. SmartHub Pay Now can be accessed from the Nolin website at www.nolinrecc.com (you will find the link in the upper right corner on the homepage). Simply click on the link, enter your Nolin account number and last name (or business name), and make your electronic payment. It's quick and easy!



Members can also access SmartHub Pay Now on their iPhone through the Nolin website. From the homepage, scroll down and click on the "Pay Now" tab.

Manage your account

SmartHub provides you with a secure way to manage your electric bill online. You can also make payments, report a service interruption, and compare monthly and yearly electricity usage. **Visit www.nolinrecc.com and click on SmartHub.**



New Member Credits

All members signing up for new service with Nolin receive a short survey. Members who return the completed survey to Nolin are automatically eligible to win a \$30 credit on their electric bill. Each month, one name is drawn and a lucky Nolin member receives a bill credit on their next statement. **Congratulations to our latest winner, Violet J. Vincent, of Eastview.**

We've Got Your \$25 Number! \$25

WIN \$25 Worth of FREE Electricity

Nolin News features a contest called "We've Got Your Number." Hidden inside this issue are two randomly selected member account numbers. If you spot your account number, contact the Member Services Department at (270) 765-6153, and **win a \$25 CREDIT on your electric bill.** You must identify your number and call by the 15th day of the month's issue containing your number. Account numbers could be anywhere in your *Nolin News!*

HOW TO REACH NOLIN RECC

ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160
8:00 a.m.-5:00 p.m., Mon-Fri • (270) 351-2199
(Office closed from 12:30-1:30 daily)

TOLL-FREE BUSINESS CALLS — 1-888-637-4247

PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359

FOR EMERGENCIES — (270) 765-6153

Web site: www.nolinrecc.com
e-mail: comments@nolinrecc.com

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