



Editor, Sarah Fellows
Featured above: System Engineer
Jordan Horsley, 1 year of service

Comments from the President & CEO

Innovation drives us

In today's reality, technology has become increasingly more important in our lives. Things like virtual meeting spaces and real-time document sharing used to be conveniences, now they're essential. A few generations ago, reliable electricity was a luxury. Today, we expect the lights to come on every time we flip the switch.

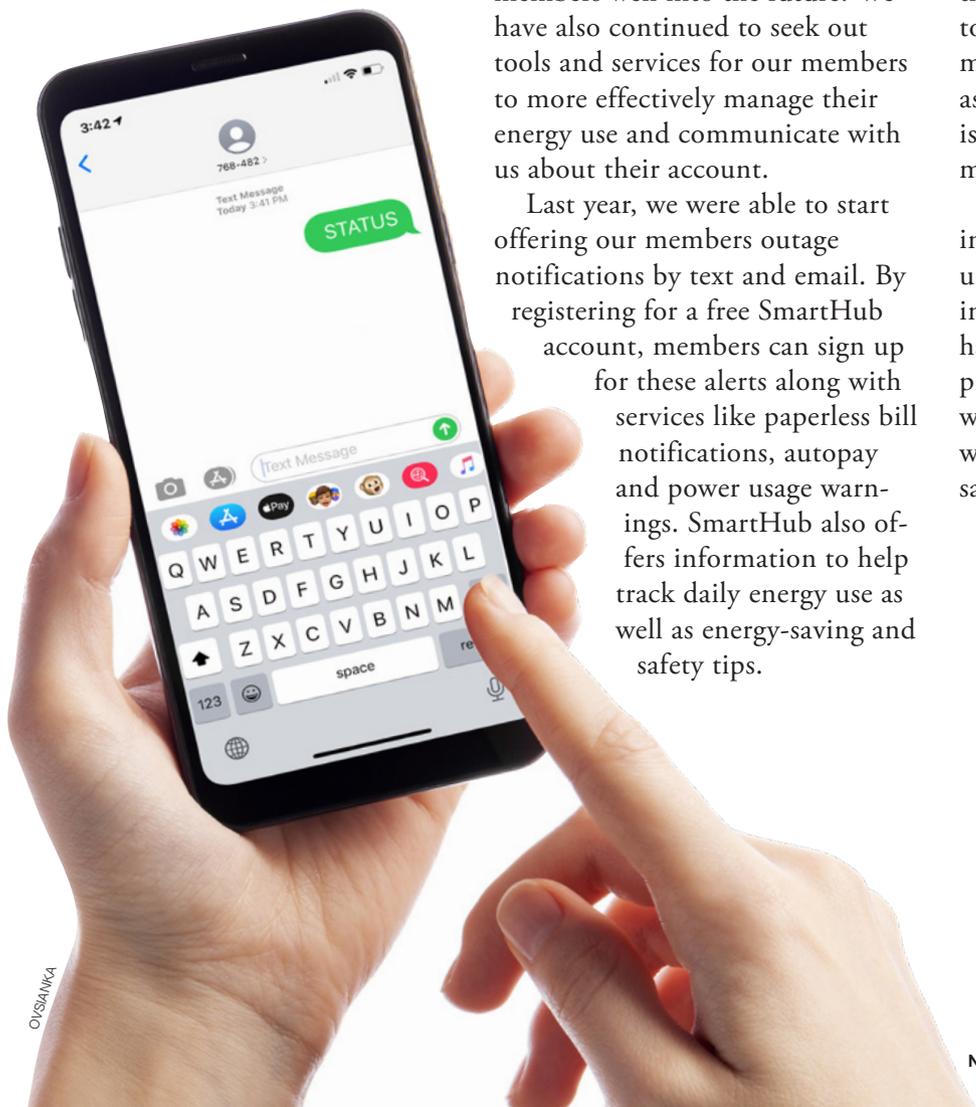
At Nolin, we not only embrace, but actively seek ways to improve our service to members through technology. Innovation is at the heart of how we do business.

Nolin has been making strategic investments in equipment, infrastructure and personnel not only to provide safe, affordable, reliable power today—but to serve our members well into the future. We have also continued to seek out tools and services for our members to more effectively manage their energy use and communicate with us about their account.

Last year, we were able to start offering our members outage notifications by text and email. By registering for a free SmartHub account, members can sign up for these alerts along with services like paperless bill notifications, autopay and power usage warnings. SmartHub also offers information to help track daily energy use as well as energy-saving and safety tips.

In addition, members now have the option of checking if we know about an outage on their account by text. Our advanced meters communicate with our system when a member is without power, and now a member can text "STATUS" to 768-482 to confirm that we know about that outage. If we are not showing an outage, a member can then text "OUT" to that number to report the outage. These texts must be sent from a phone that is associated with the account, so it is important to register a current mobile phone number with us.

These are just a few ways we are innovating for our members. We understand the importance of integrating the best that technology has to offer into our standard practices. Today and in the future, we will continue to pursue the best ways to provide the most reliable, safe and affordable service possible.



Greg Lee
President & CEO

Care for HVAC systems in between tune-ups

It's almost time to call your heating technician for your system's annual check-up. But just because you're between service calls doesn't mean you should ignore your equipment.

Your role in maintaining your air-conditioning or heating system is just as important as the job of the service technician who performs your annual maintenance inspection. Keep tune-ups quick and costly repairs to a minimum with these simple tips for year-round maintenance.

Between visits:

- Change your furnace and air-conditioning filters often. This is especially important during the summer when dust and allergens circulate.
- Remove plants, fallen branches and debris from your outdoor HVAC



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equipment. Objects that are too close can prevent adequate air flow.

- Indoors, vacuum registers and air vents regularly. Heating contractors say simple dust and dirt cause almost half of their service calls.

- Move furniture and drapes away from registers.
- If something seems off about your HVAC equipment, call for service early. Odd sounds and smells could be warning you of a bigger problem.

Nolin Rural Electric Cooperative Corporation Electric Rates

The following rates and charges for the consumers of Nolin Rural Electric Cooperative were in effect as of September 1, 2017. (kWh=kilowatt-hour)

SCHEDULE 1

Residential, Farm, Non-Farm, Trailers & Mobile Homes

Member Cost of Service Charge..... \$13.50 per month
 All kWh Charge 0.08864 per kWh
The minimum monthly charge for single-phase service is \$13.50.

SCHEDULE 2

Commercial, Small Power, Single-Phase & Three-Phase Service

Member Cost of Service Charge..... \$23.00 per month
 All kWh Charge 0.08806 per kWh
The minimum monthly charge for single-phase service is \$23.00.

SCHEDULE 3 – Large Power

Member Cost of Service Charge..... \$35.00 per month
 Demand Charge
 Per Kilowatt of Billing Demand Per Month.....\$6.02
 Energy Charge 0.06979

SCHEDULE 4 – Industrial

Member Cost of Service Charge..... \$42.50 per month
 Demand Charge
 Per Kilowatt of Billing Per Month\$4.95
 Energy Charge 0.06108

SCHEDULE 5 – Rural Lighting

High-pressure Sodium
 100-Watt..... 75 kWh\$9.75
 LED
 70-Watt 24 kWh\$9.41

FUEL ADJUSTMENT CLAUSE

All rates are applicable to the Fuel Adjustment Clause and may be increased or decreased by an amount per kWh equal to the fuel adjustment amount per kWh as billed by the wholesale power supplier plus an allowance for line losses. The allowance for line losses will not exceed 10% and is based on a 12-month moving average of such losses. This fuel clause is subject to all other applicable provisions as set out in 807 KAR 5:056.

Save energy this fall

While families spend more time at home, they use more electricity. Luckily, mild fall weather brings with it an opportunity to save energy without sacrificing comfort.

Some tips to help you save:

- Take advantage of the sun's warmth. Once you no longer need

to run the air conditioner, open the curtains on your home's south-facing windows to let the daylight in. The natural heat will stave off the need to turn on the furnace for a while. Close the curtains at night so chilly air won't sneak into your home through exposed windows.

- Open windows on both sides of the home when it's warm enough. That will create a nice breeze indoors and help you air the house out.

- If you have drafty windows, fall is a good time to address the problem. Cover the windowpanes with clear plastic film or hang insulating drapes.

- Use caulk to seal around indoor holes in your exterior walls for electric lines, cables, plumbing pipes and phone wires. Do the same around windows and recessed light fixtures in ceilings. Seal any holes outside, too.

- Keep the fireplace damper closed when you're not burning a fire.

- Keep a sweater handy.

Sometimes it's just the solution to a chilly evening that comes too early in the season to run the heater.

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THIS HARVEST, **FOCUS ON SAFETY**

The risk of electrocution on farms is common due to heavy equipment coming in close contact with overhead lines.

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That's why it's important to know how to be safe this harvest. If you're inside the machinery when coming in contact with a power line...

- If you can, drive safely away from the downed line and the source of electricity. Travel at least three tractor lengths before stopping.
- If you can't drive or are injured, stay where you are until help arrives.
- If you must get out of the machinery (for example, if it is on fire), don't touch the machinery and the ground at the same time.
- Jump out and away from the machinery, taking care to land with your feet together and touching.
- Shuffle away with your feet touching. Don't stop until you are at least three tractor lengths away from machinery.
- Call 911 and ensure no one goes within 40 feet of machinery.

CHRIS HAYES

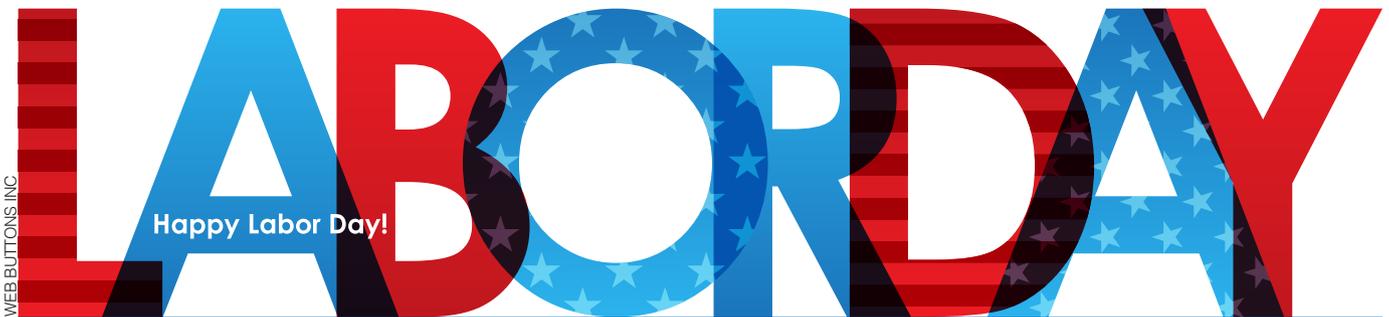




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WEB BUTTONS, INC.

Our Radcliff and Elizabethtown offices will be closed on Monday, September 7, in observance of Labor Day.

HOW TO REACH NOLIN RECC

ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160
8:00 a.m.–5:00 p.m., Mon-Fri

TOLL-FREE BUSINESS CALLS — 1-888-637-4247

PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359

FOR EMERGENCIES — (270) 765-6153

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