



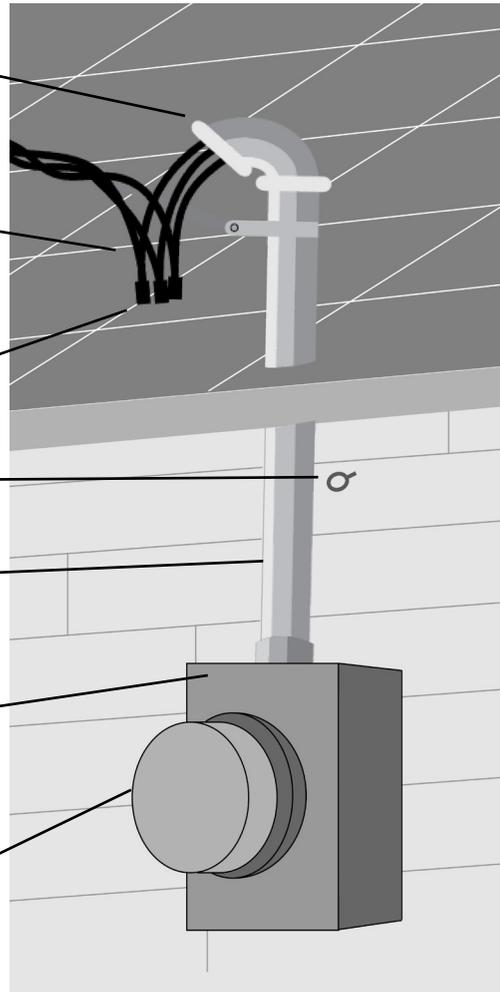
A Touchstone Energy® Cooperative 

Your Electrical Service

If your residential electric meter system is damaged

Homeowners are responsible for the repair of all equipment related to the delivery of electric service to your home **EXCEPT the service line (from the pole to connectors), the connectors and electric meter.** If components other than these are damaged, members must call a licensed electrician to repair them.

- Weatherhead**
(Homeowner responsibility)
- Service Line**
(Nolin responsibility from pole to connectors)
- Connectors**
(Nolin responsibility)
- Attachment Point**
(Homeowner responsibility if present - may not apply)
- Riser**
(Homeowner responsibility)
- Meter Box**
(Homeowner responsibility)
- Electric Meter**
(Nolin responsibility)



Service Line:
The service line carries electricity from power poles to your home.

Weatherhead:
The weatherhead is the rounded cap at the top of the riser that receives service lines.

Attachment Point:
The attachment point is where the service line attaches to a home (this may not be present in your situation).

Riser:
The riser is the pipe that contains service lines and connects your weatherhead to your meter box.

Meter box:
The meter box is where your meter is mounted and encases the cable connection to your breaker panel.

Electric Meter:
The electric meter continuously records the amount of electricity in use in your home.

For your personal safety as well as the safety of the public, NOLIN RECC has disconnected your electrical service due to damage to your electric meter system. Any damages to a homeowner's electrical service components including the *weatherhead, riser, meter box and attachment point* are the homeowner's responsibility (please review the above diagram).

The following steps should be followed to be reconnected:

- Solicit services of a licensed/insured electrician to complete all necessary repairs
- Once repairs have been made, call NOLIN RECC 270-765-6153 and request to have service reconnected. If this card has been initialled by a NOLIN RECC technician, please give that information to the customer service representative
- The homeowner or electrician **MUST** be present when the NOLIN RECC technician arrives to sign a "5-day waiver." The waiver states that you agree to have the repair work inspected by your local agency. If an inspection is not completed within the 5-day window, the homeowner assumes all risk and could possibly be subject to disconnection.
- Once the "5-day waiver" has been signed, then the NOLIN RECC technician will reconnect your service

Thank you for your cooperation!

411 Ring Road Elizabethtown, Kentucky 42701 (270) 765-6153