

NOLIN News



Editor, Sarah Fellows, CCC

Featured above: Generator/System Maintenance Technician
Justin Lafollette, 1 year of service

Comments from the President & CEO

Save energy, save money

As a cooperative, we exist for our members. That means, we make decisions and provide tools that are in the best interest of our members. It may surprise some that we educate our members about how to save money by using less electricity, but that is very much within our business model and mission.

Over the years, that education has taken shape in a variety of ways. As we continue to streamline and modernize our processes at Nolin, we have developed new ways to give our members what they need to help themselves save money.

Our newly-redesigned website has helped us to centralize energy-saving tools like our Virtual Energy Assessment. This online assessment accessed through SmartHub uses data that is specific to a member's home or business. This tool analyzes a member's electric use and cost breakdown. It gives a home energy efficiency rating and offers tips for further reducing energy use. After performing this assessment, we are available to answer questions and help isolate major issues based on the information.

Another tool available for members is a usage alert that can be set to let a member know that they have reached a particular use level in a given hour or day. The threshold for when the alert happens is set by



each member for their own account, giving them valuable information about when and how energy is being used. For details on how to sign up for usage alerts, see our step-by-step video available on our website, Facebook page and YouTube channel.

PrePay is another way that members can budget monthly energy costs. Members have this option to pay for electricity before it is used, then use the electricity until the credit expires. During the time period you've paid for, you will receive regular feedback on your balance. This way of paying used in conjunction with monitoring usage on our free SmartHub app and implementing energy-saving tools can make a big difference in a member's energy cost. Industry studies show that consumers who

participate in prepaid metering plans use up to 10% less electricity.

These tools, in addition to rebates associated with heat pump upgrades, Touchstone Energy Home specifications and insulating/weatherizing recommendations, can be found on our website at nolinrecc.com/energy-savings.

Nolin is here to help you in your energy management endeavors. If you have questions about your bill or additional ways to save energy, please let us know. We're only one click or phone call away.



Greg Lee
President & CEO

Our website has a new look

We are excited to share that our website has a new look and new tools to help members manage their account.

While the look may be very different, members can find all the same convenient features they used on the previous website such as SmartHub, bill pay options, energy saving ideas and our outage map. In addition, there are new features like a direct SmartHub sign in, a Nolin historical timeline and information about our energy portfolio. Members can also check out a new column written monthly by one of the Nolin board of directors on the board page.

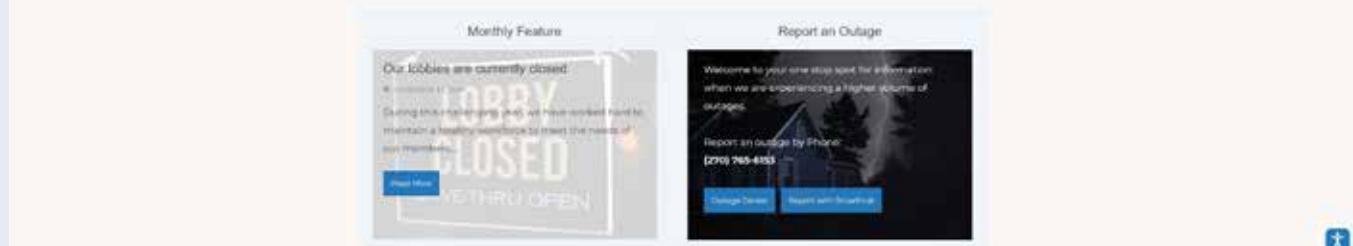
We hope you will visit www.nolinrecc.com and take a look.

Right, find out more about the Nolin service area in the new "Around the Co-op" column by the Nolin Board of Directors.

Below, our new homepage features a direct SmartHub log in.



The homepage features a large image of a white Nolin RECC delivery truck. Overlaid on the bottom right is a blue SmartHub login box with fields for Email, Password, and Login. Below the login box are three icons: Bill Services, Payment Options, and Energy Savings.



Monthly Feature: Our lobbies are currently closed. We apologize for any inconvenience. During this challenging year, we have worked hard to maintain a healthy workspace to meet the needs of our members. [Read More](#)

Report an Outage: Welcome to your one-stop spot for information when we are experiencing a higher volume of outages. Report an outage by phone: (270) 765-4153. [Check Status](#) [Report an Outage](#)

A little extra spring cleaning

After a long winter of quarantining, homeschooling and teleworking while everyone was at home, it's time for some extra spring cleaning.

More people at home more of the time equals more dirt, grime, dust, fingerprints and stains.

While you're scrubbing the pandemic out of your house, keep energy efficiency in mind. Here are six items to clean that could help your appliances, lighting and air conditioning system operate more efficiently—and save you money on energy bills.

1 Flip the switch. Ceiling fans blades should rotate counterclockwise during warm weather to push cool air down and make rooms feel more comfortable. And make sure to clean them regularly!

2 Clean air conditioner vents. They're a catch-all for lint, pet hair, dust and dirt, which can block the air that's trying to flow in and out of them.

3 Caulk around windows, doors, and electrical and cable outlets on the inside of outside walls. Cool air can escape through those tiny openings in the summer and find its way into the house during winter.

4 Wash your windows. Even a thin film of dust and dirt on the inside or outside of glass panes can



NEIRI/ADDOBE STOCK

block sunlight from warming a room in the spring.

5 Call a service pro. Your cooling system needs attention from an HVAC tech once every spring to prevent a breakdown once the weather gets hot.

6 Dust electronics. Computers, printers, lightbulbs, appliances—anything that you plug in or sits still enough to collect a lot of dust. Dust can prevent them from operating efficiently.

No spring Member Advisory Council meeting

Due to the ongoing concern for the safety of our members, we will not hold a spring Member Advisory Council (MAC) meeting. If a member is interested in serving on MAC once we can resume in-person meetings, please contact Nolin RECC.

KONSTANTYN/ADDOBE STOCK

Scholarship applications now available

Students who live with a Nolin member and are graduating from high school in 2021 are eligible for one of six \$1,500 and one \$2,500 scholarship—and Nolin members 21 and over who are pursuing continuing education are eligible for

one \$1,500 scholarship. Applications are available at nolinrecc.com/scholarships or can be picked up in our Elizabethtown or Radcliff office drive-thrus. The deadline to apply is April 1, 2021.

Operation Round-Up spotlight— and 2021 applications are now available

One of the recipients of a 2020 Operation Round-Up grant is a collaboration between the Captain Jacob Van Meter Chapter of the Daughters of the American Revolution and the Colonel John Hardin Chapter of the Sons of the American Revolution. These groups are coming together in a joint project to honor those men and women who aided in the efforts of American Independence during the Revolutionary War and who lived in the original 1793 boundaries of Hardin County, which includes present-day Hardin, LaRue, Grayson, Meade, Breckinridge and Hart counties.

The memorial is a 7-1/2-foot, granite obelisk that will be placed in Freeman Lake Park adjacent to the Vietnam War Memorial overlooking the lake. The minuteman logo and 248 names will be inscribed on the obelisk. Paver bricks will surround the obelisk. Community members may purchase bricks to honor their American Revolution patriot or honor other family members who have served throughout our country's 244-year history.

The vision for the memorial site is that community members may use it for community events and that school children may visit the memorial on field trips to learn about their patriot ancestors.

The obelisk has been ordered and the estimated completion date is September 2021.



A rendering of the American Revolution Patriots Memorial to be placed in Freeman Lake Park, Elizabethtown. Photo: Joyce Miller

The application for organizations to receive grant funding for 2021 community projects can be filled out at nolinrecc.com/operation-round-up and are also available at our Elizabethtown and Radcliff offices. The deadline to apply is May 7.

HOW TO REACH NOLIN RECC

ELIZABETHTOWN OFFICE

411 Ring Road, Elizabethtown, KY 42701-6767
8:00 a.m.–5:00 p.m., Mon-Fri • (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd., Radcliff, KY 40160
8:00 a.m.–5:00 p.m., Mon-Fri

TOLL-FREE BUSINESS CALLS — 1-888-637-4247

PAY DIRECT BY PHONE TOLL FREE — 1-855-356-6359

FOR EMERGENCIES — (270) 765-6153

Website: www.nolinrecc.com

email: comments@nolinrecc.com

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