

The value of our employees

To say the last two years have been a challenge would be an understatement. No matter your life circumstance, “normal” has not been normal for a while. As the old saying goes, “tough times never last, but tough people do.”

As I reflect on the team of people who work for Nolin and Wide Open, I am proud of how they have weathered the challenges we have faced since March 2020. Our employees have shown their capacity to be resilient and innovative in the face of circumstances that are far from “normal.” They continue to make our members their top priority no matter what challenges come our way. Whether in the field or the office, our employees have consistently shown a commitment to enduring in the face of adversity.

During this Employee Appreciation Month, I want to recognize this effort. We work to foster an environment where each individual can meet his or her full potential, but we understand that achievement is maximized when we are reliant on each other for success. Anyone with a modicum of ambition can find success when circumstances are optimal, but to excel when conventional wisdom would suggest they shouldn't is remarkable. I've asked and expected that our employees get comfortable being uncomfortable and they have met my expectations with their collective response.

Our interdepartmental collaboration and capacity for teamwork is at an all-time high. Since becoming president and CEO, I have had the chance to witness our employees grow in their

ability to work together and see solutions beyond what they can do alone. At a time when the state of the world separates us, they have found ways to come together to solve problems and discover new possibilities. They have helped us to remain flexible in the rapidly changing world of energy distribution. Together, our employees have met the challenges of the last two years and moved us in a direction that will help us continue to serve our members in the years ahead.

While we cannot rest on our accomplishments, I believe it is important to recognize how far we have come. To all

the employees of Nolin and Wide Open, I want to say thank you for bringing your best day after day, even when it is difficult, and for understanding the value of working together for the benefit of our members.

by Greg Lee



From the
President/CEO

EMPLOYEE SPOTLIGHT



WADE HARRIS

Senior Line Tech Brad Camp, 1.5 years of service



SARAH FELLOWS

Apprentice Line Tech Kenny Lay, 1.5 years of service

Call 811 BEFORE you dig

As spring temperatures arrive, many people begin home improvement and construction projects. These projects often require digging and excavation. Before adding a pool, deck, barn or other addition to your property, be sure you have the required safety clearances relative to the electrical utility facilities on your property. Nolin offers free site visits by calling 270-765-6153, option 5.

You must contact Kentucky 811 three full business days prior to all digging projects, such as installing mailboxes, fences or landscaping. Utility lines sometimes are buried only a few inches underground, which means that even small digging projects can cause major problems.

Once in contact with 811, give them your contact information, explain where you're planning to dig and what type of work you'll be doing.

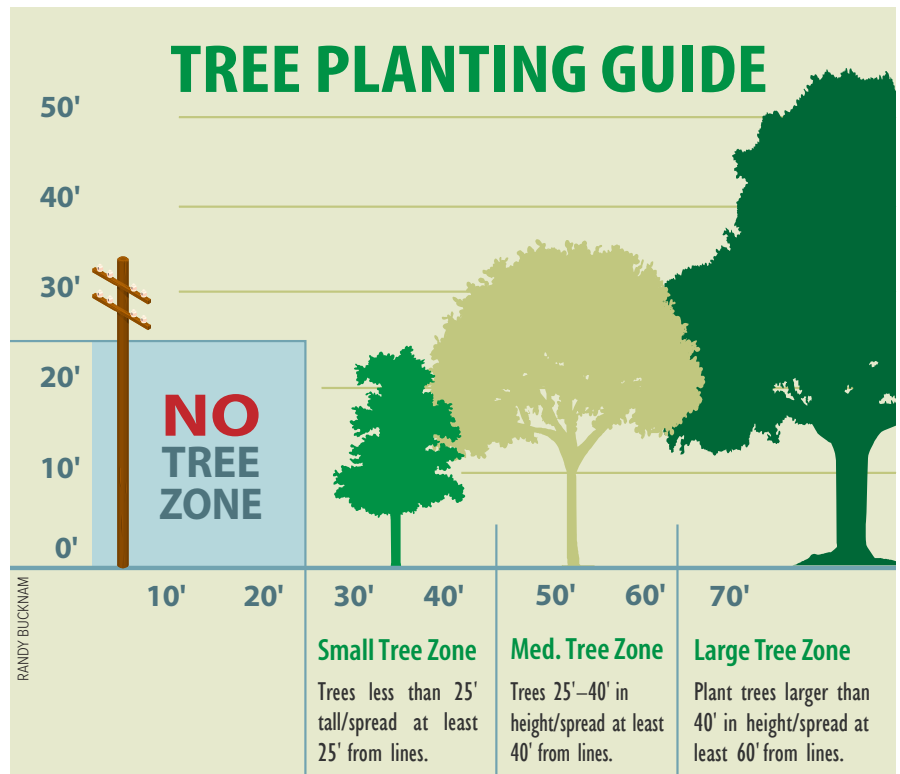
Local utility companies will be notified and dispatched to place markers, showing the location of any underground lines beneath your construction project site.

Knowing where these lines run prevents unintended damage to underground utilities. Such accidents can result in property damage, the interruption of utility services, personal injuries and even loss of life.

It can take up to three full business days after submitting the 811 request for all affected utilities to respond.

If you are unsure whether to proceed with digging, call 811. Try not to dig closer than 2 feet from any flags to make sure you do not strike a line that could have shifted.

Whether you hire a professional or do it yourself, call before you dig!



Scholarship application deadline is April 1!
See www.nolinrecc.com for details.

Electric vehicle charging

With the increased interest in electric vehicles comes more questions about how they work and if they are right for you and your family. One of the big questions for potential EV owners is charging. Here are some basic details about the available charging options: Level One, Level Two and DC Fast Charge.

Level One charging

Level One is the most basic charging level. An EV will typically include an adapter that plugs into a typical 120-volt outlet. This is the easiest and cheapest charging solution, but it will take much longer to charge your EV. A Level One charger can charge approximately 3 to 5 miles per hour.

Level Two charging

Level Two is faster than Level One, but this level of charging often requires separate purchases and installation. The EV is plugged into a 240-volt outlet, which is used for larger appliances, like a clothes dryer. Most homes do not include a 240-volt outlet in garages, so the outlet must be installed by a licensed professional. You typically see Level

Two charging stations at shopping malls, office buildings and restaurants. Level Two chargers can charge at approximately 10-20 miles per hour.

DC Fast charging

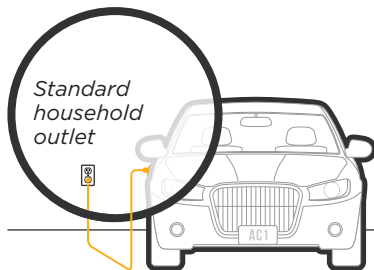
DC Fast Charge stations are typically seen near high-traffic public areas, like gas stations, rather than in homes. This is the fastest charging level, with the ability to charge 60 to 80 miles in 20 minutes. These “superchargers” are less practical for homes as they can come with a high price tag.

As EVs grow in availability and popularity, more public options for charging are expected to become available. There are online resources for locating public electric vehicle charging including the website plugshare.com. Keep in mind there are usually costs associated with public charging.

If you are a Nolin member charging an EV at home, please contact our office (270) 765-6153 to let us know so that we can learn more about your residential power needs. You can find more resources about electric vehicles at <https://nolinrecc.com/electric-vehicles>.

Electric Vehicle Charging Levels

AC Level One



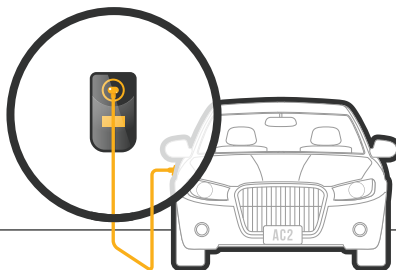
VOLTAGE:
120V 1-Phase AC

AMPS:
12-16 Amps

CHARGING LOADS:
1.4 to 1.9 KW

VEHICLE CHARGE TIME:
3-5 Miles per Hour

AC Level Two



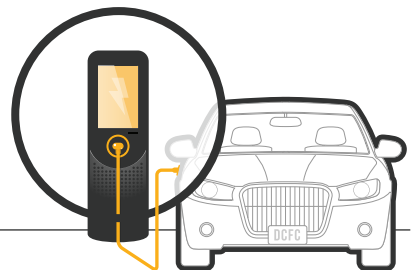
VOLTAGE:
208V or 240V 1-Phase AC

AMPS:
12-80 Amps (typ. 32 Amps)

CHARGING LOADS:
2.5 to 19.2 kW (typ. 6.6kW)

VEHICLE CHARGE TIME:
10-20 Miles per Hour
20+ for some EV models

DC Fast Charge



VOLTAGE:
208V or 480V 3-Phase AC

AMPS:
<100 Amps

CHARGING LOADS:
50-350 kW

VEHICLE CHARGE TIME:
60-80 Miles in 20 Minutes

Sources: Advanced Energy and EPA



A Touchstone Energy® Cooperative

How to reach Nolin RECC

ELIZABETHTOWN OFFICE

411 Ring Road | Elizabethtown, KY 42701
8 a.m.-5 p.m., Mon-Fri | (270) 765-6153

RADCLIFF OFFICE

101 West Lincoln Trail Blvd.
Radcliff, KY 40160
8 a.m.-5 p.m., Mon-Fri

TOLL-FREE BUSINESS CALLS

1-888-637-4247

PAY DIRECT BY PHONE TOLL FREE

1-855-356-6359

FOR EMERGENCIES

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Download our SmartHub App



Picture Nolin

We want to see your photos of the Nolin service territory. Email high-resolution photos to sfellows@nolinrecc.com and we may share them in print or on our social media channels.

Member James McCray submitted these photos of a rosebush he took at his home in Elizabethtown.



No spring Member Advisory Council meeting

Due to the ongoing concern for the safety of our members, we will not hold a Member Advisory Council (MAC) meeting this spring. If a member is interested in serving on MAC once we can safely resume in-person meetings, please contact Michelle at (270) 765-6153.



DAYLIGHT SAVING TIME

Don't forget to spring forward on **March 13!** Set your clocks ahead by one hour.

NRECA STRAIGHT TALK

 Follow us on TikTok @NolinRECC