

## Educate yourself, be aware of scams

Scammers often use a person's trust in their utility to scam them—and with today's technology, it can be very difficult to recognize that someone is trying to defraud you.

Imposter scams are the No. 1 type of fraud reported to the Federal Trade Commission. While scam artists may come to your door posing as a utility worker who works for the “power company,” in today's more connected world, attempts are more likely to come through an electronic device, via email, phone or text.

### Common types of scams

A scammer may claim you are overdue on your electric bill and threaten to disconnect your service if you don't pay immediately. Whether this is done in-person, by phone, text or email, the scammers want to scare you into immediate payment so you don't have time to think clearly.

If this happens over the phone, simply hang up. If you're concerned about your bill, call us at (270) 765-6153. Our phone number can also be found on your monthly bill and on our website, [www.nolinrecc.com](http://www.nolinrecc.com). If the scam is by email or text, delete it before clicking or taking any action. If you're unsure, you can always contact us or use SmartHub to check the status of your account.

Some scammers may falsely claim you have been “overcharged” on your bill and say they want to give a refund. It sounds easy. All you have to do



is click or press a button to initiate the process. If you proceed, you will be prompted to provide banking or other personal information. Instead of money going into your bank account, the scammers can drain your account and use personal information such as a Social Security number for identity theft.

If this “refund” scam happens over the phone, just hang up and block the phone number. If this scam attempt occurs via email (known as a “phishing” attempt) or by text (“smishing”), do not click any links. Instead, delete it, and if possible, block the sender. When in doubt, contact us.

### Defend yourself against scams

Be wary of call or texts from unknown numbers. Be suspicious of any unknown person requesting banking or other personal information.

Never let anyone into your home that you don't know unless you have a scheduled appointment or reported a problem. Nolin RECC and Wide Open Utility Service employees wear our logo on their clothing and carry identification.

We want to help protect our community against utility scams and you can help create the first line of defense. Please report any potential scams to us so we can spread the word to prevent others in the community from falling victim.

# PUBLIC NOTICE

Pursuant to the Kentucky Public Service Commission's ("Commission") regulation 807 KAR 5:011, Section 8, Nolin Rural Electric Cooperative Corporation (RECC) gives notice that a tariff requesting approval to modify the terms and conditions of temporary service will be submitted to the Commission on July 1, 2022. If Nolin RECC's requests are approved, the tariff will be effective August 1, 2022, at which time the terms and conditions set below will be implemented for all new applicants requesting temporary service:

No changes to existing charges or fees related to member-owned temporary service assembly are proposed. If the member elects to utilize a cooperative-owned temporary service assembly as an alternative to providing their own assembly, these proposed changes would allow Nolin RECC to provide an updated cost estimate for providing that service to members requesting this option at the time they apply for service. Additionally, we have proposed text changes and updates to the tariff.

A person may examine this tariff filing upon request at the Nolin RECC office located at 411 Ring Road, Elizabethtown, KY 42701. A person may also examine this tariff filing at the Commission's office located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8 a.m. to 4:30 p.m., or through the Commission's website at <http://psc.ky.gov>. Comments regarding this tariff filing may be submitted to the Commission through its website at <http://psc.ky.gov>, or by mail to Public Service Commission, Post Office Box 615, Frankfort, KY 40602. The terms and conditions contained in this tariff filing are the terms and conditions proposed by Nolin RECC, but the Commission may order terms and conditions that differ from the proposed terms and conditions contained in this tariff filing. A person may submit a timely written request for intervention in this tariff filing to the Public Service Commission, Post Office Box 615, Frankfort, KY 40602, establishing the grounds for the request and including the status and interest of the person requesting intervention. If the Commission does not receive a written request for intervention within thirty (30) days of this notice, the Commission may take final action on the tariff filing.

# PUBLIC NOTICE

Pursuant to the Kentucky Public Service Commission's ("Commission") regulation 807 KAR 5:011, Section 8, Nolin Rural Electric Cooperative Corporation (RECC) gives notice that a tariff requesting approval to modify the fee for a member-requested meter test will be submitted to the Commission on July 1, 2022. If Nolin RECC's requests are approved, the tariff will be effective August 1, 2022, at which time the rates set below will be implemented for all members requesting a meter test:

Member-Requested	<u>Current</u>	<u>Proposed</u>	<u>Dollar Change</u>	<u>Percent Change</u>
Meter Test Fee	\$20.00	\$40.00	\$20.00	100%

Additionally, text changes are proposed to update the tariff and add an option for members to have the meter test completed on site, though such service will be quoted at time of request.

A person may examine this tariff filing upon request at the Nolin RECC office located at 411 Ring Road, Elizabethtown, KY 42701. A person may also examine this tariff filing at the Commission's office located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the Commission's website at <http://psc.ky.gov>. Comments regarding this tariff filing may be submitted to the Commission through its website at <http://psc.ky.gov>, or by mail to Public Service Commission, Post Office Box 615, Frankfort, KY 40602. The rates contained in this tariff filing are the rates proposed by Nolin RECC, but the Commission may order rates that differ from the proposed rates contained in this tariff filing. A person may submit a timely written request for intervention in this tariff filing to the Public Service Commission, Post Office Box 615, Frankfort, KY 40602, establishing the grounds for the request and including the status and interest of the person requesting intervention. If the Commission does not receive a written request for intervention within thirty (30) days of this notice, the Commission may take final action on the tariff filing.

# YOUTH SPOTLIGHT

Congratulations to Nolin RECC's representatives for the 2022 Kentucky Electric Cooperatives Washington Youth Tour



**Molly Hobbs**  
Homeschool  
*Photo: Sarah Fellows*



**Elizabeth Pepper**  
Central Hardin  
High School  
*Photo: Sarah Fellows*



**Hannah Martin**  
Central Hardin  
High School  
*Photo: Rebecca Sams*



**Braden Shearer**  
Elizabethtown  
High School  
*Photo: Sarah Fellows*



**Hailey Turiczek**  
duPont Manual  
High School  
*Photo: Sarah Fellows*

## Ronald McDonald House Wish List drive

Help families stay close to their children in the hospital receiving medical treatment by donating something from the Ronald McDonald House Wish List. This “home away from home” makes a difficult time a little easier and your donation helps make this possible. Drop off your donation at our Elizabethtown or Radcliff office during normal business hours July 1-31, 2022.

Wish List items (new and unopened): Blankets, cereal, canned vegetables, paper towels, food storage containers.



**Ronald McDonald House Charities®**  
Kentuckiana

## ELECTRICAL RECEPTACLE SAFETY

is as fundamental as the ABCs

Efforts to improve the safety of electrical receptacles have produced three types you might want to have installed in your home, if they are not there already.

### TAMPER-RESISTANT RECEPTACLES (TRRs)

prevent objects other than plugs from being put into outlets.

### GROUND FAULT CIRCUIT INTERRUPTERS (GFCIs)

shut down a circuit the instant they detect a potential shock situation.

### ARC FAULT CIRCUIT INTERRUPTERS (AFCIs)

prevent electrical fires.

CHRISTOPHER HABERMANN/ADDESTOCK







## How to reach Nolin RECC

### ELIZABETHTOWN OFFICE

411 Ring Road | Elizabethtown, KY 42701  
8 a.m.-5 p.m., Mon-Fri | (270) 765-6153

### RADCLIFF OFFICE

101 West Lincoln Trail Blvd.  
Radcliff, KY 40160  
8 a.m.-5 p.m., Mon-Fri

### TOLL-FREE BUSINESS CALLS

1-888-637-4247

### PAY DIRECT BY PHONE TOLL FREE

1-855-356-6359

### FOR EMERGENCIES

(270) 765-6153

[www.NolinRECC.com](http://www.NolinRECC.com)

Email: [Comments@NolinRECC.com](mailto:Comments@NolinRECC.com)

### PRESIDENT/CEO

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Sarah Fellows, CCC



Download our SmartHub App



## Right-of-way work schedule

To keep our members informed, we are providing information about where our right-of-way crews plan to work each month. This information is subject to change.

July 2022: Continuing work in Roanoke area, Gray Road, Dan Dunn Road, Union Church Road and Mack Thomas Road.

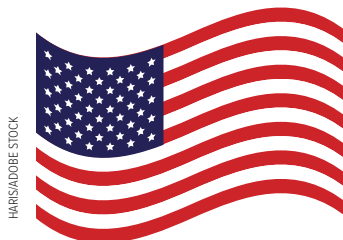


## Happy Birthday Nolin RECC

nergizing the first lines in the Nolin RECC (formerly "Nolin REA") service area was a true community effort. Rural residents in the area worked together to bring electricity to their farms, homes and businesses. Our cooperative was formed in 1938 and by July 1, 1939, the lights came on.



The first poles and lines in Nolin service territory were set by hand. Crews dug post holes, took down (and replaced) fences for access and spools of wire were often transported by wagon. Photo: Nolin Archives



## Office Closure

Our offices will be closed on Monday, July 4, in observance of Independence Day.

 Follow us on TikTok @NolinRECC