

July 2022



Third Party Payment Processors



Firework Safety

## Third Party Bill Pay

Third-party payment processors offer a way for a person to pay multiple bills on the same website. Third-party “bundlers” are not affiliated with Nolin RECC, though it can sometimes appear that way when viewing their website. Whether or not a member chooses to use one of these types of bundlers to pay their bills, we want you to be aware of the following when using this type of payment processing:

- Because Nolin is not affiliated with any third-party bill pay companies, this can lead to delayed payments and interruptions in electric service. Nolin cannot control when we receive the member’s payment from a bundler, which may result in a late payment from the member or even disconnection due to nonpayment.
- Third-party bundlers make their money by charging customers fees for processing their transactions.

Bottom line: The most affordable and secure form of payment is SmartHub, Nolin’s online bill payment site. SmartHub is a website and mobile device app that makes it easy to view and pay your electric bill with your computer, smart phone or tablet without a

fee. Using SmartHub, a member can set up automatic payments too. Nolin offers this secure online bill pay option as well as several other secure payment choices.

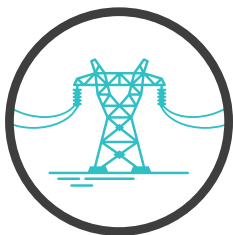
To avoid using third-party payment processors by mistake, keep the following in mind when paying your bill online:

- Type [www.nolinrecc.com](http://www.nolinrecc.com) directly into your browser window rather than using Google to find the website. If you do use Google, be sure to click on the result that has a website address of [www.nolinrecc.com](http://www.nolinrecc.com).
- Visit [www.nolinrecc.com](http://www.nolinrecc.com) prior to paying your bill to familiarize yourself with the look and feel of the website. This will make it easier for you to recognize when you are on our site versus another site.

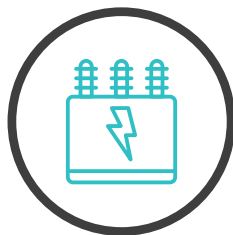
If you have questions about paying your bill, you can find more information at [www.nolinrecc.com/pay-your-bill/](http://www.nolinrecc.com/pay-your-bill/) or call our office at 270-765-6153. We are glad to walk you through the process.

## The Steps to Restoring Power

When a major outage occurs, our crews restore service to the greatest number of people in the shortest time possible - until everyone has power.



**1. High-Voltage Transmission Lines**  
These lines carry large amounts of electricity. They rarely fail but must be repaired first.



**2. Distribution Substations**  
Crews inspect substations, which can serve hundreds or thousands of people.



**3. Main Distribution Lines**  
Main lines serve essential facilities like hospitals and larger communities.



**4. Individual Homes and Businesses**  
After main line repairs are complete, we repair lines that serve individual homes and businesses.

Our offices  
will be closed  
Monday,  
July 4th in  
observance of  
Independence  
Day





Practice Firework Safety

JULY  
4<sup>th</sup>

[www.nsc.org/home-safety/tools-resources/seasonal-safety/summer/fireworks](http://www.nsc.org/home-safety/tools-resources/seasonal-safety/summer/fireworks)