

April 2023



Safe digging month



Bike safety

## Know What's Below: Steps for Safe Digging

You may be making plans for a new garden or a lawn makeover this spring. If so, it is important to remember to keep safety in mind for all projects—especially those that require digging near underground utility lines.

Most of us don't think about the electric, gas, water and other utility lines buried below the ground, but hitting one of these lines while digging is not the reminder you'll want. Nolin reminds all members who are planning a digging project to call 8-1-1 two to three business days before you start. You can also submit a request online by visiting [call811.com](http://call811.com).

### Here's how the process works:

After you call 8-1-1 or submit your request online, all affected utilities will be notified of your intent to dig. It may take the utilities a few days to get to your request, so please be patient. The affected utilities will send someone out to mark the buried lines with paint or flags. Before you break ground, confirm that all the utilities have responded to your request. If you placed your request by phone, use the process explained by your 8-1-1 call center representative. If you submitted your request online, refer to your 8-1-1 center ticket to confirm everything.

### 5 STEPS FOR SAFE DIGGING

Working on an outdoor project? Careless digging poses a threat to people, pipelines and underground facilities. Always call 8-1-1 first. Here are five easy steps for safe digging:



#### 1. NOTIFY

Call 8-1-1 or make a request online two to three days before your work begins. The operator will notify the utilities affected by your project.

#### 2. WAIT

Wait two to three days for affected utilities to respond to your request. They will send a locator to mark any underground utility lines.



#### 3. CONFIRM

Confirm that all affected utilities have responded to your request by comparing the marks to the list of utilities the 8-1-1 call center notified.



#### 4. RESPECT

Respect the markers provided by the affected utilities. The markers are your guide for the duration of your project.



#### 5. DIG CAREFULLY

If you can't avoid digging near the markers (within 18-24 inches on all sides, depending on state laws), consider moving your project location.



The lobby of our Radcliff office is closed temporarily to make updates to the building. The Radcliff office DRIVE-THRU is open and available for payments during renovations. Any other account business can be done by calling 270-765-6153,

visiting our E'town office at 411 Ring Rd or at [www.nolinrecc.com](http://www.nolinrecc.com). We appreciate our members' patience as we make improvements to serve you better. We hope the work is completed by the end of April, but we will post an update to our social media channels and website when we have a lobby reopening date.

## BIKE SAFETY

- Always wear a helmet
- See and be seen
- Check your equipment
- Avoid riding in the dark
- Ride with the traffic flow
- Obey all traffic laws

